



Information Rights

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Susan Gordon

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03 November 2020

Dear Ms Gordon,

**Freedom of Information Request - RFI20201563**

Thank you for your request to the BBC of 06 October 2020 seeking the following information under the Freedom of Information Act 2000 ('the Act'):

*Amount spent on facility management companies each year since 2012?*

The table below contains the data you have requested, showing the total expenditure on facilities management in each financial year between 2012/13 and 2019/20.

Year	Expenditure
2012/13	£69,761,462
2013/14	£66,443,931
2014/15	£47,141,383
2015/16	£30,254,812
2016/17	£33,732,616
2017/18	£33,359,472
2018/19	£33,565,363
2019/20	£35,162,445

The expenditure detailed here covers all elements of facilities management, including, but not limited to, building management, security & access, waste management, reception services, mail and post-room services, statutory inspections, lifts and lift maintenance, and utilities management. On 01 April 2014, the two existing contracts covering this work were consolidated into one new contract, leading to the considerable savings achieved from this date.

**Appeal Rights**

If you are not satisfied that we have complied with the Act in responding to your request, you have the right to an internal review by a BBC senior manager or legal adviser. Please contact us at the address above, explaining what you would like us to review and including your

reference number. A request for an internal review must be made within 40 working days of receiving the BBC's response to your original request.

If you are not satisfied with the internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, Tel: 0303 123 1113 or see <https://ico.org.uk/>.

Yours sincerely

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**BBC Legal**