

Freedom of Information Act 2000 - Request Reference Fol/19/296

A&E

Request details

I write about a Freedom of Information request about ambulance waiting times and would be grateful if you could provide me with any information on the following questions:

1. What is the current average handover time for patients in your health board?
2. How many patients have been triaged in 2018-19 in the back of ambulances by A&E staff?
3. How many beds and bays are there currently within your A&E department?
4. On average, how many patients attend your A&E department daily?

Response details

1. Cardiff and Vale University Health Board do not hold this information. To comply with our Section 16 obligation, the duty to provide advice and assistance, please follow the link below to contact the Welsh Ambulance Service NHS Trust (WAST) <https://www.ambulance.wales.nhs.uk/en/19>. However, we can confirm based on the Performance Time supplied to us on a daily basis by WAST, the Average Ambulance Handover for April to July 2019 is 27 minutes.
2. No patients are triaged on the back of ambulances. If no offload space is available immediately, the patient will be brought into the MAN (Majors Assessment Nurse) room and a set of obs recorded and an ECG if chest pain.
3. Cardiff and Vale University Health Board (the UHB) have the following beds and bays in their A&E Department;
 - 7 Resus Bays (6 adults, 1 paediatric)
 - 6 Streaming Bays
 - 10 Majors Bays
 - 4 Paediatric Cubicles
4. On average 450-500 patients attend the A&E Department on a daily basis.