Dear Mr Swift

I refer to our acknowledgement on 2/10/19 in respect of your request for information under the provisions of the Freedom of Information Act. We are able to provide the following information:

Information requested	Trust response
1. a copy of the fire investigation report; cause and any recommendations etc.	Please find attached copy of report. Names/company information has been redacted.
2. all correspondence to and from Highways England. I anticipate the Authority will have sought information about the incident and recovery of the costs associated with attendance and repair	Any correspondence with Highways England in respect of this matter would have been undertaken by our insurers rather than ourselves – as such we do not hold any data.
3. the vehicle registration mark and service history	The registration of the vehicle was VX58FNL. The Service History is attached
4. all costs associated with the incident	£ 24,875.40 Gross. This is the value held by the insurance claim that is now closed.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

Please feel free to contact me if you require further clarification of the information provided, or to discuss any aspect of the way in which we have responded to your request.

However, if you are dissatisfied with our response, you also have the right to make use of the following complaints procedures:

In the first instance you may write to the Chief Executive of this Trust

Mr Ken Wenman South Western Ambulance Service NHS Foundation Trust Abbey Court Eagle Way Exeter EX2 7HY

Mr Wenman will then either make arrangements for your complaint to be reviewed and for the outcome to be communicated to you, or will convene a panel of Trust Directors to consider an appeal against a decision to withhold information.

If you are unhappy with the response to your complaint, or findings of the Panel, you can contact the Information Commissioner at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF Tel: 01625 545 700 Fax: 01625 524 510

Kind regards

Clare Lunk | Assistant Information Governance Manager South Western Ambulance Service NHS Foundation Trust





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