

Mr Hans Van Den Broeck  
By email

Please ask for: Miles Watters  
Contact Number: 01463 702029  
Email Address: [for@highland.gov.uk](mailto:for@highland.gov.uk)  
Your Ref:  
Our Ref: 143380  
Date: 1 June 2016

Dear Mr Van Den Broeck

### **Freedom of Information Request**

I refer to your email of 17 May 2016 requesting information under the Freedom of Information Act.

I note your comments regarding having received this information from another authority. However, authorities do not all employ the same systems. I regret that Highland Council does not have the software to allow us to extract the information as you have requested it.

Section 12 of the Act states that, where the cost of provision of information exceeds the fees threshold (£600), public authorities are not obliged to comply with a request. The staff time required to review and calculate the requested information would breach this threshold and as such the Council is not obliged to comply with this part of your request.

Given that the status of an account or property can vary considerably over a period of time, it is not feasible to supply a history of every property and account.

You may wish to modify your request, in which case please contact us again.

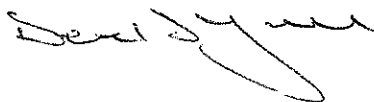
I trust you understand the reasons for not being able to provide you with the information which you requested. However, Section 20 of the Freedom of Information (Scotland) Act gives you the right to request the Council review any aspect of how it dealt with your request. If you wish to do so please write to Mr Miles Watters, Freedom of Information officer, The Chief Executive's Office, The Highland Council, Glenurquhart Road, Inverness IV3 5NX. Your request should include the information requested and the aspects of the Council's response that you are not satisfied with and should be received within 40 working days of this response.

If you are subsequently dissatisfied with the outcome of the Council's review, you have the right to appeal to the Scottish Information Commissioner under Section 47 of the Act (Regulation 17 of the EIRS), within six months of receiving the Council's review response.

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**Finance Service – Director of Finance**  
Glenurquhart Road, Inverness IV3 5NX  
Tel: 01463 702301 Fax: 01463 702310  
Email: [derek.yule@highland.gov.uk](mailto:derek.yule@highland.gov.uk)

Yours sincerely

A handwritten signature in black ink, appearing to read 'Derek Yule', with a stylized flourish at the end.

Derek Yule  
Director of Finance