


E-mail correspondence between Alimentum, 152-154 Hills Road, Cambridge and Cambridge City Council – 28th February 2018 to 5th April 2018

No.	Date	Attachments	
1	28/02/2018	One: HACCP document withheld due to commercial sensitivity	<p>From: [REDACTED]</p> <p>Sent: 28 February 2018 09:52</p> <p>To: Commercial Team of Environmental Health</p> <p>Subject: Sous Vide HACCP</p> <p>Please find attached from yesterdays visit anything else please don't hesitate to contact me</p> <p>[REDACTED]</p> 
2	05/04/2018		<p>From: [REDACTED]</p> <p>Sent: 05 April 2018 09:54</p> <p>To: [REDACTED]</p> <p>Subject: Visit http://ratings.food.gov.uk/business/en-GB/506832/Alimentum-Cambridgeshire</p> <p>Hi [REDACTED] I still haven't got an official report from your colleague, and now the Cambridge news are running a piece on this today and I can't comment because I have nothing to comment on, this could be very damaging for my business</p> <p>[REDACTED]</p>
3	05/04/2018		<p>On 5 Apr 2018, at 18:44, [REDACTED] wrote:</p> <p>Dear [REDACTED],</p> <p>Thank you for your email.</p> <p>I called your Restaurant a short while ago but I was informed that you were not in.</p> <p>As I explained during my inspection, the inspection report you signed, now specifies what legal requirements and/or recommendations which need to be addressed. There is not another official inspection report to send through following the copy I left behind.</p> <p>I also sent a copy of the inspection report to you, in the post, when I included the Rating sticker. During the inspection, I explained that I would wait for you to send through the documentation on your Food Safety Management System, as this was not available on the premises during the inspection on Tuesday 27 February 2018.</p>

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			<p>If you wish to discuss the inspection report, I am available to go through this with you again at a scheduled time. (You are due a revisit as well).</p> <p>I look forward to hearing from you soon.</p> <p>Kind regards,</p> <p>[REDACTED]</p> <p>Environmental Health Officer Cambridge City Council Tel: [REDACTED]</p>
4			<p>From: [REDACTED] Sent: 05 April 2018 19:05 To: [REDACTED] Cc: [REDACTED] Subject: Re: Visit</p> <p>Dear [REDACTED]</p> <p>I have not received the official report hence the reason I have stated I have not received it, it was with great shock today to be contact by the press about my score now being 1 not the 5 it was</p> <p>I emailed you the sous vide HACCP to the email address you told me to even though I asked for your email as shown in the picture attached also stating if there is anything else you need to contact me this was on the 28th February and I have nothing back till now which I find hard to believe can you send me the report please as I have not received it so I can rectify the problems I have CC [REDACTED] in because he responds to me when I email him</p> <p>Can you please inform me when I will revive the official report? And do you have proof of postage? To maybe chase or up</p> <p>Regards</p> <p>[REDACTED]</p>
5	05/04/2018		<p>On 5 Apr 2018, at 19:18, [REDACTED] wrote:</p> <p>Dear [REDACTED],</p> <p>Thank you for your email.</p> <p>Other than the report I left with you on the day, there is no other official report to send to you. The Department has ceased the practice of sending out letters following an inspection, which is why any non- compliance is expressed on the report left with the proprietor.</p> <p>May I confirm whether you received the Rating sticker sent to you via post? If not, I will have another sticker delivered to your Business with a copy of the inspection report I left with you (which I have attached).</p> <p>The Sous Vide HACCP document you sent was taken into consideration before your Rating was awarded.</p> <p>Kind regards,</p> <p>[REDACTED]</p> <p>Environmental Health Officer Cambridge City Council Tel: [REDACTED]</p>

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6	05/04/2018		<p>From: [REDACTED] Sent: 05 April 2018 20:16 To: [REDACTED] Cc: [REDACTED] Subject: Re: Visit</p> <p>No I haven't revived the sticker and the typed up report which is what I'm on about, I'm wondering why you never responded to my email for over a month? Is that council policy too</p> <p>[REDACTED]</p>
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