



Home Office

Shared Services  
Directorate  
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Richard Taylor  
[request-165172-  
cc6bd5d7@whatdotheyknow.com](mailto:request-165172-cc6bd5d7@whatdotheyknow.com)

23 July 2013

Dear Mr Taylor

**[Reference 27860]**

Thank you for your e-mail of 17 June 2013, in which you ask for information about a piece of software described as either "ALERT" or "Neighbourhood Alert" which you state has been approved by the Home Office. Your request has been handled as a request for information under the Freedom of Information Act 2000.

The Home Office does not hold the information which you have requested. The software referred to: 'Neighbourhood Watch' was developed and is owned by one of the top four database companies. The Home Office was not involved in this development.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to the address below, quoting reference 27860. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

Information Access Team  
Home Office  
Ground Floor, Seacole Building  
2 Marsham Street  
London SW1P 4DF  
e-mail: [info.access@homeoffice.gsi.gov.uk](mailto:info.access@homeoffice.gsi.gov.uk)

As part of any internal review the Department's handling of your information request will be reassessed by staff who were not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

Yours sincerely

Diana Pottinger  
Information Access Team

Switchboard 020 7035 4848E-mail

[info.access@homeoffice.gsi.gov.uk](mailto:info.access@homeoffice.gsi.gov.uk)