

8 January 2013

Freedom of Information Request: Roehampton University and Aldersgate Court

Dear Mr Hassan

With reference to your request made under the Freedom of Information Act 2000, dated 12 December 2012, I can confirm that the University holds some, but not all, the information requested.

Your request was, in general terms, for the following information, which is set out in full detail below: flooding from a specific room.

Our response is as follows:

“Since the construction of Aldersgate Court, how many times has the university been called out to fix flooding issues that have been caused by B004A?”

Records held within the Property & Facilities Helpdesk ‘Footprints’ system used to record/report such incidences show that four call outs have been necessary. The construction of Aldersgate Court would have pre-dated the introduction of this self service portal, but earlier records are no longer available. Therefore in this respect, the University does not hold this information. s.1(1)(a), Freedom of Information Act 2000 applies.

If you are unhappy with the way your request for information has been handled you can request a review by writing to the University’s FOI complaints officer as follows:

Mr Andrew Skinner
Deputy University Secretary
Room GH 115 Grove House
Froebel College
Roehampton University
Roehampton Lane
LONDON
SW15 5PJ

If you remain dissatisfied with the handling of your request or complaint, you have the right of appeal to the Information Commissioner at:

Wycliffe House, Water Lane
Wilmslow SK9 5AF

or enquiries@ico.gsi.gov.uk

Any future correspondence you may have with the University in relation this matter should be sent to the Freedom of Information Officer, Alison Bainbridge.

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