



# HAMPSHIRE CONSTABULARY

Joint Information Management Unit  
Operational Headquarters  
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25 November 2019

**Our ref:** CM/PA/003019/19

Dear Adam Vaughan,

## FREEDOM OF INFORMATION REQUEST

I write in response to the above referenced Freedom of Information request submitted on the 18/11/2019, Hampshire Constabulary has now considered this request, which has been repeated below and have responded accordingly.

Request	Response
<p>Please can you share with me any documents and communications you have exchanged with Ring (the internet doorbell company owned by Amazon), regarding its "Neighbours" app (called Neighbors in the US) or regarding its "Law Enforcement Neighborhood Portal". The timeframe of the search should be limited to between now and 1 September 2019.</p> <p>If the request would fall foul of section 12 of the FOI Act, please advise me on how best to narrow the scope of my request to obtain the information I seek - either via a narrower timeframe or to select offices/units in the police force</p>	<p>Hampshire Constabulary does not hold this information in a retrievable format. The cost of determining if the information is held, locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. It is estimated that it would cost more than £450 to comply with your request.</p> <p>In order to ascertain what, if any, documents and communication has been made with the company 'Ring' a large manual review would need to be undertaken. There is no central method for searching all communications and correspondence across the force. As such, all officers, staff and departmental mailboxes would need to be contacted in order to see if, at any point, communication with Ring has taken place. To do this would far exceed the</p>



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	<p>time limit associated with this request.</p> <p>In accordance with the Freedom of Information Act 2000, if one element of a request exceeds the statutory cost limit, the whole request may be refused on grounds of cost. As such, this letter acts as a Refusal Notice in respect of your whole request.</p>
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## **COMPLAINT RIGHTS**

If you are dissatisfied with the handling procedures or the decision made by Hampshire Constabulary, you can lodge a complaint with the force to have the decision reviewed within 2 months of the date of this response. Complaints should be made in writing to the Public Access office at the address at the top of this letter.

If, after lodging a complaint with Hampshire Constabulary, you are still unhappy with the outcome, you may make application to the Information Commissioner at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, via telephone on 0303 123 1113 or 01625 545745 or at the website [www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely

Rosie Gaunt  
Public Access  
Joint Information Management Unit



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