

Ref: FOIA Reference 2018/023a

Date: 18th January 2018

Tel: 01782 676474
Email Leah.Carlisle@uhnm.nhs.uk

Tom Gregory
request-457733-ff0a69f9@whatdotheyknow.com

Dear Mr Gregory

I am writing in response to your email dated 16th January 2018 requesting information under the Freedom of Information Act (2000) regarding agency usage HCAs and RNs.

On the same day you contacted us via email on the following email address: request-457736-632a412e@whatdotheyknow.com with an identical request, the response below is for both requests.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Could you supply me with a list of the agencies you currently use for any Healthcare Assistants and Nurses and for each one let me know if they have any of the following agreements with you?

- Master Vendor Solution
- Neutral Vendor Solution
- Tier 1 supplier
- Tier 2 supplier
- S.L.A. (Service Level Agreements)
- What current framework agreement is the Trust signed up to (H.T.E, LPP or CCS)?
- The Contact First name and Surname & Telephone Number of the person in charge of your procurement department for accepting agencies on to your supply list.
- The contact Email of the person in charge of your procurement department for accepting agencies on to your supply list.
- The name of the temporary staffing manager that manages your agency use and his or email contact information.

A1 Please refer to the attached spread sheet.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance