

Mr Ozi Hayward

Royal Borough Kensington and Chelsea
Town Hall
Hornton Street
W8 7NX

FOI Reference: 7618790
Email: foi@rbkc.gov.uk
Date: 26 April 2022

Dear Mr Hayward

Freedom of Information Act 2000

Thank you for your recent request to the Council. You asked to be provided with the following information:

1) What was the value of spend on temporary staff from recruitment agencies by the Council in 2020 - 2021 and 2021 - 2022?

Please also ensure that a gross spend value is detailed and include all spend associated to any contract let for the management/provision of temporary staff by a contracted provider (whether Vendor neutral or Master vendor). Please ensure that all figures are provided separately by year.

2) If you have a managed service provider (MSP) in place for the provision of temporary agency staff, please provide the following;

a. How was the contract to manage/provide the supply of agency/temporary staff let?

b. Who was the contract to manage/provide the supply of agency/temporary staff let to?

c. When did the contract to manage / provide the supply of temporary / agency staff commence, how long does it run for and what is the end date?

Response

I can confirm that the information requested is held by Royal Borough Kensington and Chelsea. I have enclosed copies of the information that is being released to you.

1) What was the value of spend on temporary staff from recruitment agencies by the Council in 2020 - 2021 and 2021 - 2022?

Please also ensure that a gross spend value is detailed and include all spend associated to any contract let for the management/provision of temporary staff by a contracted provider (whether Vendor neutral or Master vendor). Please ensure that all figures are provided separately by year. 2020/21: £15,614,785
2021/22: £15,480,212

2) If you have a managed service provider (MSP) in place for the provision of temporary agency staff, please provide the following;

a. How was the contract to manage/provide the supply of agency/temporary staff let? Via Mstar3 Framework – Vendor Neutral

b. Who was the contract to manage/provide the supply of agency/temporary staff let to? Comensura

c. When did the contract to manage / provide the supply of temporary / agency staff commence, how long does it run for and what is the end date? 1st July 2021, 1st July 2024 – 3 years

Please quote the reference number 7618790 in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Information Management Team
The Royal Borough of Kensington and Chelsea
The Town Hall, Hornton Street, London W8 7NX
Email: [@rbkc.gov.uk](mailto:info@rbkc.gov.uk)

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 0303 123 1113
Website: www.ico.org.uk

I will now close your request as of this date.

Yours sincerely

HR Management Information Manager