

Laurence Kahn

Information Team
Croydon Digital Services
Assistant Chief Executive Directorate
7th Floor, Zone B
Bernard Weatherill House
8 Mint Walk
Croydon CR0 1EA

FOI Reference: 4663337

Date: 13 May 2022

Dear Laurence Kahn

Freedom of Information Request

Your request has been considered under the provisions of the Freedom of Information Act. Please accept our apologies for the delay in responding to you. Specifically, you have requested the following information:

1) What was the value of spend on temporary staff from recruitment agencies by the Council in 2020 - 2021 and 2021 - 2022?

Please also ensure that a gross spend value is detailed and include all spend associated to any contract let for the management/provision of temporary staff by a contracted provider (whether Vendor neutral or Master vendor). Please ensure that all figures are provided separately by year.

Total spend 2020-21 - £19,662,697.32

Total spend 2021-22 - £15,987,082.26

2) If you have a managed service provider (MSP) in place for the provision of temporary agency staff, please provide the following;

a. How was the contract to manage/provide the supply of agency/temporary staff let?

Via MSTAR 2 Framework.

b. Who was the contract to manage/provide the supply of agency/temporary staff let to?

Adecco.

c. When did the contract to manage / provide the supply of temporary / agency staff commence, how long does it run for and what is the end date?

07 November 2016 and ends 06 November 2022.

If you are dissatisfied with the way the Council has handled your request under the Freedom of Information Act you may ask for an internal review. This should be submitted to us within 40 working days of this response. You can do this by outlining the details of your complaint by:

Email: xxx@xxxxxxxx.xxx.xx

Writing: Information Team
London Borough of Croydon
Bernard Weatherill House
7th Floor - Zone B
8 Mint Walk
Croydon CR0 1EA

Any requests received after the 40 working day time limit will be considered only at the discretion of the council.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Yours sincerely

Croydon Council