

## Freedom of Information Act 2000

### Spend on recruitment agencies



Ref No: FOI-2122-047612

---

**Q1: What was the value of spend on temporary staff from recruitment agencies by the Council in 2020 – 2021 and 2021 – 2022?**

**Please also ensure that a gross spend value is detailed and include all spend associated to any contract let for the management/provision of temporary staff by a contracted provider (whether Vendor neutral or Master vendor). Please ensure that all figures are provided separately by year.**

#### Response

I can confirm the Council holds the requested information. Please find the requested information below:

20-21 total spend was £13,433,082.40

21-22 total spend was £15,075,392.99

#### Q2:

**If you have a managed service provider (MSP) in place for the provision of temporary agency staff, please provide the following;**

- a. How was the contract to manage/provide the supply of agency/temporary staff let?**
- b. Who was the contract to manage/provide the supply of agency/temporary staff let to?**
- c. When did the contract to manage / provide the supply of temporary / agency staff commence, how long does it run for and what is the end date?**

#### Response

I can confirm the Council holds the requested information. Please find the requested information below:

- a. Neutral Vendor contract was let via a procurement exercise using ESPO MSTAR3 framework.**
- b. The contract was awarded to Comensura.**
- c. The contract commenced April 21 for two years with option to extend for a further 1 plus 1 years, with potential end date of March 25.**

---

### **Statement regarding disclosure of personal information**

Personal information is exempt from disclosure under s.40(2) of the Freedom of Information Act 2000 unless one of the conditions set out in the General Data Protection Regulation is met. The Section, which is an absolute exemption by virtue of Section 40(3)(a)(i), states that the information is exempt if disclosure would breach any of the data protection principles. This means that that the Council is under no duty to consider whether disclosure should nonetheless be made in the public interest.

With regard to it employees, the Council will generally redact the names and contact details of Council officers when providing responses to requests, although there may be instances where it is deemed there is public interest in disclosure of these details (the names of Council employees of Chief officer grade will generally be released). This is in accordance with the Council's policy on Processing Requests under FOI and EIR (copy available on request)."

---

Please note that the Council cannot guarantee the accuracy of information supplied.

The information contained in this response is released under an Open Government Licence, which permits you to:

- Copy, publish, distribute and transmit the information
- Adapt the information
- Exploit the information commercially and non-commercially for example, by combining it with other information, or by including it in your own product or application

Where you do any of the above, however, you must acknowledge Southampton City Council as the source of the information in your product or application, and, where possible, provide a link to the Open Government Licence, where you can also find further information about its terms and conditions:

<http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>

All other material supplied to you (including, layout, presentation, text, logos, icons, and photos) is copyright © Southampton City Council (date documents produced), unless otherwise stated.

This license does not cover third party rights Southampton City Council is not authorised to license, or other intellectual property rights including; patents, trademarks, and design rights.

Please note that a copy of this response and other Council responses may be included in the Council's disclosure log which is available on the Council's website:

<http://www.southampton.gov.uk/council-democracy/council-data/freedom-of-information/FOI-search.aspx>

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Service Director – Legal and Business Operations  
Southampton City Council  
Civic Centre  
SOUTHAMPTON  
SO14 7LT

Email: [legal@southampton.gov.uk](mailto:legal@southampton.gov.uk)

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information commissioner can be contacted by using the details available at <https://ico.org.uk/make-a-complaint/> or by post at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow