

Ms Vicky Pizer
Request-393538-a8279d5f@whatdotheyknow.com

Date: 31 March 2017

Your
ref:

Our ref: FOI 6081017

Dear Ms Pizer,

Re: Freedom of Information Act Request ref: LBH/6081017

Thank you for your request for information received on 06 March 2017, in which you asked for the following information:

- 1) What is the value of spend on temporary staff from recruitment agencies by Haringey Borough Council in 2015 - 2016?
Please ensure a gross spend value is detailed and include all spend associated to any contract let for the management/provision of temporary staff by a contracted provider (whether Vendor neutral or Master vendor)
- 2) If you have a Framework in place for the provision of temporary staff, please tell me:
 - a. the titles and content of the relevant frameworks
 - b. who is on the current frameworks
 - c. the start and end dates of the frameworks
 - d. any possible extension periods to the frameworks
 - e. the name and contact email of person responsible for the frameworks.
 - f. the current performance of suppliers that are on the framework against their agreed KPIs.
- 3) Please can you attach a copy of the framework agreement of the supply of agency/temporary staff between Haringey Borough Council and the parties/organisations it was let to.
- 4) If you have a managed service provider (MSP) in place for the provision of temporary agency staff, please provide the following;
 - a. how was the contract to manage/provide the supply of agency/temporary staff let?
 - b. who was the contract to manage/provide the supply of agency/temporary staff let to?
 - c. when was the contract to manage/provide the supply of temporary/agency staff to Haringey Borough Council let?
 - d. when did the contract to manage / provide the supply of temporary / agency staff commence, how long does it run for and what is the end date?
- 5) If you have an MSP in place. Please can you attach a copy of the contract for the management/provision of the supply of agency/temporary staff between Haringey Borough Council and the party/organisation the contract was let to

My response is as follows:

- 1) The information on all Council spend, including agency workers, for 2015/16 is available at: [Council expenditure](#)
- 2) The Council has a Neutral Vendor contract with Hays Specialist Recruitment Ltd for the supply of agency workers. Start date: 27th January 2014 to 26th January 2016 with option to extend for further 2 years. The current contract is extended up to 31st March 2017. Contact person is Syed Shah at syed.shah@hays.com.
The Council also accesses the Local Government Recruitment Partnership (LGRP) Framework for the supply of Interim workers and the agencies on this framework are Allen Lane, GatenbySanderson, Green Park, Hays, Penna and Solace. Start date 1st April 2015. This contract ends on 31st March 2017. Contact person is Ali Spurling at alexandra.spurling@kingston.gov.uk.
There is a procurement exercise currently being undertaken for the supply of agency and interim workers to the Council.
Performance is discussed at regular review meetings to ensure agreed levels are met.
- 3) The framework and contract agreements hold commercially sensitive information and therefore have not been attached.
- 4) As at 2) our managed service provider is Hays Specialist Recruitment and the contract was let through the Eastern Shires Purchasing Organisation (ESPO) Framework.
- 5) See 3)

If you have any further queries, or are unhappy with how we have dealt with your request and wish to make a complaint, please contact the Feedback and Information Team as below. (Please note you should do this within two months of receiving this response.)

Feedback and Information Governance Team
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Yours sincerely,



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