

10th April 2019

BY EMAIL
[request-564449-
e9df9aca@whatdotheyknow.com](#)

Our Ref: FOI 1033

Dear L Greenvale,

Your request for information was received on 26th March 2019 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested with regards to Payroll Services Centre (PSC) agency staff.

A list of current PSC agency staff is presented below:

- 1 * Project Support Officer (Band 5)
- 2 * Payroll Liaison (Band 5)
- 25 * Payroll Officer (Band 3)

Staff will be paid different amounts depending on start dates and increments. As the amounts may differ from one staff member to another, BSO therefore considers the release of this information exempt under Section 40 of the Freedom of Information Act 2000 ('Personal Information').

However, I wish to advise that agency staff are paid in line with Agenda for Change (AfC) terms and conditions. Please refer to the following for further information:
<https://jobs.hscni.net/Information/8/pay-bands-in-health-social-care>

In relation to amounts paid to recruitment agencies, I wish to advise that BSO considers this information exempt under Section 43 of the Freedom of Information Act 2000 ('Commercially Sensitive'). As this is a qualified exemption, a Public Interest Test is attached.

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,
2 Franklin Street,
Belfast,
BT2 8DQ

If, following an internal review, carried out by an independent decision making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

Website: www.ico.org.uk
Phone: 0303 123 1113
Email: casework@ico.org.uk
Post: Information Commissioner's Office
3rd Floor, 14 Cromac Place
Belfast
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,



Liam McIvor
Chief Executive