



**Ambulance Headquarters**

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**Our Ref: FOI.23.226**

Fay Owen

E-mail: request-985895-a9a57d66@whatdotheyknow.com

21 June 2023

Dear Ms Owen

**Freedom of Information Act 2000 – Information Request**

Thank you for your request for information under the Freedom of Information Act which was received on 31 May 2023. I can confirm that we hold part of the information you have requested. You asked the following questions, reproduced in **bold** below:

**Could I please request the below information under the Freedom of Information Act (FOIA):**

**Breakdown of which recruitment agencies have supplied temporary non-Clinical staff from October 2022 – March 2023.**

Hays Specialist Recruitment Ltd  
Sellick Partnership Ltd  
The Recruitment Co. Ltd  
Venn Group Ltd

**Amount of recruitment agency spend for temporary non-Clinical staff from October 2022 – March 2023.**

£59,406

**Number of shifts filled by recruitment agencies for Estates, Facilities Management and Ancillary staff from October 2022-March 2023.**

The Trust does not hold this information.

**Amount of recruitment agency spend for temporary staff for Estates, Facilities Management and Ancillary staff from October 2022 – March 2023.**

Nil

**Point of contact and contact details within your organisation who oversees temporary service provision and details of any Neutral or Master Vend contracts currently in place.**

Karen O'Brien – Director of People & Development  
[karen.obrien@neas.nhs.uk](mailto:karen.obrien@neas.nhs.uk)

If you are not satisfied with the information we have provided, you can request an internal review within 40 working days of the date of this letter, which will be carried out by Mr Paul Aitken-Fell, who is the Trust's Lead Consultant Paramedic and is someone not involved with your original request.

If you wish to follow this route, please contact [karen.greenacre@neas.nhs.uk](mailto:karen.greenacre@neas.nhs.uk) who will commence the process on your behalf.

If you remain unhappy with the outcome of the review, you can ultimately complain to:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely



Mark Cotton  
**Freedom of Information Lead**