



Northamptonshire Healthcare  
NHS Foundation Trust

The Freedom of Information Team  
Information Governance Team Office  
1st Floor Haylock House  
Kettering Venture Park  
Kettering NN15 6EY

☎ 0300 0111133 (voicemail only)  
✉ [foi@nhft.nhs.uk](mailto:foi@nhft.nhs.uk)

04 July 2022

Sent by email only to:  
[request-873239-1417ec6b@whatdotheyknow.com](mailto:request-873239-1417ec6b@whatdotheyknow.com)

Dear Requester,

**Freedom of Information Act 2000 request: FOI0622029**

With reference to your request for information made under section 1(1) of the Freedom of Information Act: we set out below your request together with the Trust's in-line responses:

**You asked:**

1. Can you please provide me with the name, contact number & email address of the person responsible for agreeing temporary nursing agency contracts for your Trust? - **Staff Bank Manager, .@.. – [as non-clinical personnel continue to work from home we request initial contact by email.](#)**

2. Please list your current employment agencies that you are using, how often you are currently using temporary agencies for nursing staff. **Please see attached sheet 'FOI0622029 NHFT Rol Qs 2 & 4'**

Please answer: The nursing agencies we currently have listed and able to supply are:

3. Along with the above information can you please provide details on how often this is reviewed and the trusts current/future plans for recruitment agencies? **Agencies are reviewed on a monthly basis. Off-framework is being reviewed in line with NHSi requirement to remove off-framework use by December 2022.**

4) From March 2022 to June 2022, which clinical areas have you requested for shifts for off framework agencies (Adult Nursing, Mental Health, Community Hospitals)? [Please break down numbered shift requests for each area.] **Please see attached sheet 'FOI0622029 NHFT Rol Qs 2 & 4@**

Acute Nursing – X number of requests

Mental Health – X number of requests

Community Hospitals – X number of requests

5. Finally if you can also provide details of the names of the decision makers who ultimately decide which agencies the Trust use? - **Staff Bank Manager, [Katie.reilly@nhft.nhs.uk](mailto:Katie.reilly@nhft.nhs.uk) – as non-clinical personnel continue to work from home we request initial contact by email.**

This concludes our response to your request for information. If you are unhappy with the reply, please forward your concerns to the address below to request an Internal Review detailing the reasons for your dissatisfaction and these will be addressed accordingly.

Head of Clinical Systems and Governance  
NHFT Information Governance Team Office  
1st Floor Haylock House, Kettering Venture Park  
Kettering  
NN15 6EY

Alternatively, you may email your request to [dpo@nhft.nhs.uk](mailto:dpo@nhft.nhs.uk)

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

The Information Commissioner's Office  
Wycliffe House Water Lane  
Wilmslow  
SK9 5AF

Yours faithfully,

**The Freedom of Information Team**

**Northamptonshire Healthcare NHS Foundation Trust**

Email: [foi@nhft.nhs.uk](mailto:foi@nhft.nhs.uk) | Web: [Northamptonshire Healthcare Home](http://NorthamptonshireHealthcareHome)

Information Governance Team Office

1<sup>st</sup> Floor Haylock House | Kettering Venture Park | Kettering | NN15 6EY