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Ref: FOI-70-20

By email: REQUEST-656877-1B1B9344@WHATDOTHEYKNOW.COM

Dear Ms Parasmo

FREEDOM OF INFORMATION REQUEST – REF: FOI-70-20

I refer to your Freedom of Information request for information received by the University of Wolverhampton on 27 March 2020, in which you requested access to the following information, specifically:

- the total value of spend on staff recruitment agencies; and
- the amount spent with each agency for the academic year 2018/2019.

Your request will now be considered in accordance with the *Freedom of Information Act 2000*. You will receive a response by 24 April 2020, in accordance with the statutory timescale of 20 working days as defined by the Act. In some circumstances we may be unable to achieve this deadline. In this instance you will be informed and given a revised timescale at the earliest opportunity.

There may be a fee payable for the retrieval, collation and provision of the information you request. You will be informed accordingly if a fee is applicable and the 20 working day timescale will be suspended until we receive payment from you. If you choose not to make payment then your request will be withdrawn.

Some requests may also require either full or partial transference to another public authority in order to satisfy your request. You will be informed if your request is transferred to another public authority.

Given the current circumstances that the UK finds itself in relating to the Coronavirus (COVID-19), the University along with many other Universities, is required to divert resources away from our usual compliance procedures and follow the Government advice, with many staff now working from home.

This may mean, the response to your request will be potentially delayed and compliance with the original response date may not be possible, as access to the necessary online services may be limited. Please be mindful that the University will try to the best of its ability to provide the requested information to you as soon as possible.

The current situation has been acknowledged by the ICO in recent guidance given to Information Governance practitioners. The ICO has provided that they understand that in the current circumstances organisations might divert resources both of a financial and physical nature away from its usual compliance or Information Governance work.

Although the statutory deadline for compliance with your request remains, they understand that requester's (such as yourselves) may experience understandable delays during these extraordinary times.

If you have any concerns regarding the contents of this letter, please feel free to contact us to discuss the matter further.

Should you have any enquiries regarding your request for information, please do not hesitate to contact legal services via email at FOI@wlv.ac.uk.

Yours sincerely

Liam Jackson
Information Governance Assistant
30 March 2020