

Ref: FOIA Reference 2015/392

Royal Stoke University Hospital
Quality, Safety and Compliance Department

Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 8th October 2015

Tel: 01782 676474

Email Helen.Grocott@uhns.nhs.uk

Anthony Pickerill
request-288957-c9bce6c6@whatdotheyknow.com

Dear Mr Pickerill,

I am writing in response to your email dated 1st September 2015 requesting information under the Freedom of Information Act (2000) regarding Agency Nursing. I apologise for the delayed response.

On 1st September your FOI was paused under Section 8 (1) as requesters are required to provide a full name.

You replied the same day with the following: *Thank you for your email, I did not realise that was a requirement however I can confirm my name as Anthony Pickerill. Hopefully, this satisfies your request.*

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Can you please provide me with the name, contact number & email address of the person responsible for agreeing agency contracts for your Trust?

A1 The Trust's Nursing Agency contact is: Joanne Roberts.
Telephone number 01782 672682
Joanne.roberts@uhns.nhs.uk

Q2 Please list your current employment agencies that you are using.

A2 Please see attached Spread Sheet.

Q3 How often you are currently using temporary agencies for nursing & healthcare staff?

A3 The Trust uses temporary agencies for nursing & healthcare on a daily basis.

Q4 Can you also provide a complete list of agencies on your suppliers list?

A4 Please see attached spread sheet.

Q5 Can you please provide details of your current tender process, how often this is reviewed and the trusts current/future plans for recruitment agencies?

A5 The Trust's existing contract will be reviewed early 2016 and expires October 2016. The contract is continually under review but the strategy is reviewed every 2 years. This is dependent upon other market forces, if there is a change in market rates, scarcity of supply, changes in regulations (TDA, etc.) At this stage the future model and strategy is not known.

Q6 Can you provide details of the names of the decision makers who ultimately decide which agencies the Trust use?

A6 The decision regarding which suppliers are used are the result of a tender process, this would include the Head of Medical Staffing, Nurse Bank Manager, the Procurement Category lead.

- Diane Poulson
- Joanne Roberts

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Helen Grocott
Information Governance Manager