

Ms Anastasia Aldridge

PAUL JOHNSON
DIRECTOR OF RESOURCES &
DEPUTY CHIEF EXECUTIVE

Resources Directorate
ICT and Information Governance
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Our Ref: 2127696

Please ask for: Teresa Evans
Date: 19 January 2017

Dear Ms Aldridge

Freedom of Information Act 2000

I am pleased to provide some of the information you have requested. I have detailed below the information.

I can confirm that the remainder of the information you have requested is held by Solihull Council, by law. However, I'm unable to give this to you.

1) What is the value of spend on temporary staff from recruitment agencies by Solihull Metropolitan Borough Council in 2015 - 2016?

Please ensure a gross spend value is detailed and include all spend associated to any contract let for the management/provision of temporary staff by a contracted provider (whether Vendor neutral or Master vendor)

£7,500,000

2) If you have a Framework in place for the provision of temporary staff, please tell me:

a. The titles and content of the relevant frameworks

MSTAR (Managed Service for Temporary Agency Resources Framework)

b. Who is on the current frameworks

ADECCO, BLUE ARROW, MANPOWER, PERTEMPS RANDSTAD REED

c. The start and end dates of the frameworks

April 2011 March 2014

d. Any possible extension periods to the frameworks

N/A

e. The name and contact email of person responsible for the frameworks.

ESPO xxxxxxxxxx@xxxx.xxx

f. The current performance of suppliers that are on the framework against their agreed KPIs.

We do not hold this information as we do not measure performance in KPI's

3) Please can you attach a copy of the framework agreement of the supply of agency/temporary staff between Solihull Metropolitan Borough Council and the parties/organisations it was let to.

The Freedom of Information Act contains a number of exemptions that can be applied to protect information that if disclosed would cause harm or prejudice. Your request for a copy of the framework has been carefully considered and it has been determined that the information asked for is commercially sensitive and release would be prejudicial to our existing providers in any future tenders they participate in either with Solihull MBC or other Local Authorities as well as on the private market. In not supplying the information, the Council is relying upon Section 43(2) which provides an exemption from the need to release information where doing so would be likely to prejudice the commercial interest of any party. The public interest in disclosing this information has also been considered and it has been determined that the public interest

Furthermore, we consider that the absolute exemption set out in Section 41 (Information provided in confidence) applies to the information requested. Therefore, we have decided to withhold the information, as a non-disclosure agreement was signed with the framework providers.

4) If you have a managed service provider (MSP) in place for the provision of temporary agency staff, please provide the following;

a. How was the contract to manage/provide the supply of agency/temporary staff let? **Mini Competition from a framework**

b. Who was the contract to manage/provide the supply of agency/temporary staff let to?

Pertemps

c. When was the contract to manage/provide the supply of temporary/agency staff to Solihull Metropolitan Borough Council let?

December 2012

d. When did the contract to manage / provide the supply of temporary / agency staff commence, how long does it run for and what is the end date?

End date is 1st December 2017

5) If you have an MSP in place, Please can you attach a copy of the contract for the management/provision of the supply of agency/temporary staff between

Solihull Metropolitan Borough Council and the party/organisation the contract was let to

Please see attached

I trust this information is of interest and assistance. If however you are dissatisfied with the response you have received and wish to request a review of our decision or make a complaint about how your request has been handled you should write to the following address or reply to the email to which this letter is attached:

Corporate Information Governance Manager
Resources Directorate
ICT and Information Governance
Council House, Manor Square
Solihull, West Midlands
B91 3QB

Your request for an internal review should be submitted to us within 40 days of receipt by you of this response. Any requests received after this time will be considered at the discretion of the Corporate Information Governance Manager.

If having exhausted the review process you are not content that your request or review has been dealt with correctly, you have a further right of appeal to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO will not make a decision until you have exhausted the complaints procedure provided by the council. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone: 0303 123 1113 (local rate) or 01625 545 745 (national rate). Website: www.ico.org.uk.

I will now close your request as of this date.

Yours sincerely

Teresa Evans
Corporate Information Governance Officer
Corporate Information Governance Team