

Quality Care - for you, with you

Chair Roberta Brownlee

Chief Executive
Mairead McAlinden

Our ref: MMcA/lm/jc/FOI (2013/202)

19 April 2013

By Email: <request-155613-e4b6f986@whatdotheyknow.com>

Dear Mr McClov

FREEDOM OF INFORMATION ACT 2000 - INFORMATION REQUEST

Your request for information regarding policies on patients waiting time in A & E has now been considered and the information requested is enclosed.

If you are unhappy as to how this request has been handled, you should write to Mrs Claire Graham, the FOI lead for the Trust. You have the right to seek a review within the Trust in the first instance.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries or concerns then please contact the Mrs Claire Graham at the following address:

Head of Information Governance Southern Health & Social Care Trust Ferndale Bannvale Site 10 Moyallen Road Gilford BT63 5JX Tel:

028 38 833250

Fax:

028 38 832808

Email:

Foi.Team@Southerntrust.hscni.net

Yours sincerely

Mareadlu . And MAIREAD MCALINDEN

CHIEF EXECUTIVE

Enc

SOUTHERN HEALTH & SOCIAL CARE TRUST

NEW (Including Unplanned) ATTENDANCES TO CAH A&E DEPARTMENT BY MONTH & TIME BAND DATA FOR DECEMBER 2012, JANUARY & FEBRUARY 2013

Month	0- 4hrs	4- 6hrs	6- 8hrs	8- 10hrs	10- 12hrs	12 hrs and over	Grand Total
December	4373	1136	415	130	79	0	6133
January	4672	859	295	97	66	0	5989
February	3918	963	410	167	117	1	5576
Grand Total	12963	2958	1120	394	262	1	17698