

Organisation	Area of Law	Service	Helpline	Face to Face	Online	Cost	Quality Mark	Geographical Area	Restrictions	Link to other sites	Notes
Asylum Aid	Immigration	Advice/Representation	Yes 0207 354 9264	No	Website <a href="http://www.asylumaid.org.uk/">http://www.asylumaid.org.uk/</a>	Free	CLS (SQM)	London Only	N/A if in Detention	Yes	
Refugee Council	Immigration	General Advice & Info	Yes 0808 808 2255	No	Website <a href="http://www.refugeecouncil.org.uk/">http://www.refugeecouncil.org.uk/</a>	Free	OISC/CLS (GQM)	East of England, London, West Midlands, Yorkshire & Humber	Not Legal Advice	Yes	Member of Advice Services Alliance
Avon & Bristol Law Centre	Immigration	Advice/Representation	Yes 0117 9248662	Yes	Website/Email <a href="http://www.ablc.org.uk/">http://www.ablc.org.uk/</a> <a href="mailto:mail@ablc.org.uk">mail@ablc.org.uk</a>	Free	CLS SQM	Bristol, Bath and North East Somerset, North Somerset and South Gloucestershire.	SW area only	Yes	
Migrant Helpline	Immigration	Advice/Information	Yes 01304 203977	Yes	Website/Email <a href="http://www.migranthelpline.org.uk/">http://www.migranthelpline.org.uk/</a> <a href="mailto:mhl@migranthelpline.org">mhl@migranthelpline.org</a>	Free	GQM	E&W	No	Yes	
Refugee Action	Immigration	Advice/Representation	Yes Various	Yes	Website <a href="http://www.refugee-action.org.uk/">http://www.refugee-action.org.uk/</a>	Free	OISC	E&W	No	No	Contact number differs per office
Bar Pro Bono Unit	Immigration	Advice/Representation	Yes 020 7092 3969	No	Website/Email <a href="http://www.barprobono.org.uk/">http://www.barprobono.org.uk/</a> <a href="mailto:enquiries@barprobono.org.uk">enquiries@barprobono.org.uk</a>	Free	?	E&W	Referrals from other agencies only	No	
Welsh Refugee Council	Immigration	Advice/Information	No	Yes	Website <a href="http://www.welshrefugeecouncil.org/">http://www.welshrefugeecouncil.org/</a>	Free	OISC	Wales	Wales only	No	
Office of the Immigration Services Commissioner	Immigration	Information Only	Yes 0207 211 1500	No	Website <a href="http://oisc.homeoffice.gov.uk/">http://oisc.homeoffice.gov.uk/</a>	Free	OISC	E&W	N/A	Yes	General Enquiries
UKBA	Immigration	Information Only	No	No	Website <a href="http://www.ukba.homeoffice.gov.uk/">http://www.ukba.homeoffice.gov.uk/</a>	Free	N/A	E&W	N/A	CLA directory	HO run
Direct Gov	Immigration	Information Only	No	No	Website <a href="http://www.direct.gov.uk/en/index.htm">http://www.direct.gov.uk/en/index.htm</a>	Free	N/A	E&W	No advice- links to other sites	Yes	
Law Centres Federation	Immigration	Information Only	No	No	Website <a href="http://www.lawcentres.org.uk/">http://www.lawcentres.org.uk/</a>	Free	N/A (SQM)	E&W	Only provides info on the organisation	Yes	Umbrella body/Member of Advice Services Alliance
Advice Guide-Citizens Advice	Immigration	Information Only	No	No (@ individual CABx)	Website <a href="http://www.adviceguide.org.uk/england.htm">http://www.adviceguide.org.uk/england.htm</a>	Free	?	E&W	Referrals to other sites only	Yes	Part of CitA BIS funding
The Immigration Law Practitioner's Association	Immigration	Information Only	No	No	Website <a href="http://www.ilpa.org.uk/">http://www.ilpa.org.uk/</a>	Free	N/A	E&W	No refers to CLA number	No	
Instant Law	Immigration	Advice	Yes 020 3368 3330	Yes	Website/Email <a href="http://www.ian-network.co.uk">http://www.ian-network.co.uk</a> <a href="mailto:office@ian-network.co.uk">office@ian-network.co.uk</a>	Free/Paid	?	London/West Midlands	Not Clear	Yes	F2F Via video conferencing
Joint Council for the Welfare of Immigrants	Immigration	Advice	Yes 020 7251 8708.	Yes	Website/Email <a href="http://www.jcwi.org.uk/">http://www.jcwi.org.uk/</a> <a href="mailto:info@jcwi.org.uk">info@jcwi.org.uk</a>	Free/Hourly Rate/Fixed Fee	OISC SQM	London Only	Limited Capacity	No	
Coram Children's Legal Centre	Education	Advice/Information/Representation	Yes 08088 020 008	No	Website/Webchat <a href="http://www.childrenslegalcentre.com/">http://www.childrenslegalcentre.com/</a>	Free	Govt backed	E&W	Not Clear	Yes	DfE backed. Specialist Contract 12/13
Independent Parental Special Education (IPSEA)	Education	Advice	Yes 0800 018 4016	Yes	Website <a href="http://www.ipsea.org.uk/">http://www.ipsea.org.uk/</a>	Free	?	E&W	F2F in Essex only- limited capacity	No	
Bar Pro Bono Unit	Education	Advice/Representation	Yes 020 7092 3969	No	Website/Email <a href="http://www.barprobono.org.uk/">http://www.barprobono.org.uk/</a> <a href="mailto:enquiries@barprobono.org.uk">enquiries@barprobono.org.uk</a>	Free	?	E&W	Referrals from other agencies only	No	
Advisory Centre for Education (ACE)	Education	Advice	Yes 0808 800 5793	No	Website/Email <a href="http://www.ace-ed.org.uk/">http://www.ace-ed.org.uk/</a> <a href="mailto:enquiries@ace-ed.org.uk">enquiries@ace-ed.org.uk</a>	Free	Parent Know How Quality Standard (THA)	E&W	Email only for people with disabilities	No	QM expired 2012/ Member of Advice uk

<b>Law Centres Federation</b>	Education	Information Only	No	No	Website <a href="http://www.lawcentres.org.uk/">http://www.lawcentres.org.uk/</a>	Free	N/A (SQM)	E&W	Only provides info on the organisation	Yes	Umbrella body/Member of Advice Services Alliance
<b>Williscroft &amp; Co</b>	Education	Advice/Representation	No	Yes	Website/Email <a href="http://www.williscroft.co.uk/">http://www.williscroft.co.uk/</a> <a href="mailto:williscroft@williscroft.co.uk">williscroft@williscroft.co.uk</a>	Free/Paid	CLS (SQM)	Bradford	Geog Area	No	
<b>National Youth Advice Service</b>	Education	Advice/Representation	Yes 0300 330 3131	Yes	Website/Email <a href="http://www.nyas.net/help@nyas.net">http://www.nyas.net/help@nyas.net</a>	Free/Paid	CLS	E&W	Not clear	No	
<b>Education Advocacy</b>	Education	Advice/Representation	Yes 0845 644 8226	No	Website/Email <a href="http://www.educationadvocacy.co.uk/info@educationadvocacy.co.uk">http://www.educationadvocacy.co.uk/info@educationadvocacy.co.uk</a>	Free/Paid	?	E&W	Not clear	No	
<b>Coram Children's Legal Centre</b>	Family	Advice/Information/Representation	Yes 08088 020 008	No	Website/Webchat <a href="http://www.childrenslegalcentre.com/">http://www.childrenslegalcentre.com/</a>	Free	?	E&W	Not Clear	Yes	DfE backed. Specialist Contract 12/13
<b>Bar Pro Bono Unit</b>	Family	Advice/Representation	Yes 020 7092 3969	No	Website/Email <a href="http://www.barprobono.org.uk/enquiries@barprobono.org.uk">http://www.barprobono.org.uk/enquiries@barprobono.org.uk</a>	Free	?	E&W	Referrals from other agencies only	No	
<b>Citizens Advice Bureau</b>	Family	Advice/Representation	Yes 08444 111 444(E) 08444 77 20 20 (W)	Yes	Website <a href="http://www.citizensadvice.org.uk/">http://www.citizensadvice.org.uk/</a>	Free	N/A	E&W	No	Yes	Umbrella Body= CitA (member of Advice Services Alliance)/ individual CABx differ for QM
<b>DAWN Advice</b>	Family	Advice	Yes 0300 303 1931	Yes	Website <a href="http://www.dawnadvice.org.uk/">http://www.dawnadvice.org.uk/</a>	Free	SQM	NE England	Geog Area	Yes	Part of CitA
<b>Compact Law</b>	Family	Information Only	No	No	Website <a href="http://www.compactlaw.co.uk/">http://www.compactlaw.co.uk/</a>	Free	?	E&W	Info Only	Yes	
<b>Law on the Web</b>	Family	Information Only	No	No	Website <a href="http://www.lawontheweb.co.uk/">http://www.lawontheweb.co.uk/</a>	Free	?	E&W	Info Only/ legal docs/Find a soliciter service.	Yes	Free legal docs
<b>Direct Gov</b>	Family	Information Only	No	No	Website <a href="http://www.direct.gov.uk/en/index.htm">http://www.direct.gov.uk/en/index.htm</a>	Free	N/A	E&W	No advice- links to other sites	Yes	
<b>Instant Law</b>	Family	Advice	Yes 020 3368 3330	Yes	Website/Email <a href="http://www.ian-network.co.uk">http://www.ian-network.co.uk</a> <a href="mailto:office@ian-network.co.uk">office@ian-network.co.uk</a>	Free/Paid	?	London/West Midlands	Not Clear	Yes	F2F Via video conferencing
<b>Co-op</b>	Family	Advice	Yes 0845 602 1416	No	Website <a href="https://www.co-operative.coop/legalservices/Family-Law/">https://www.co-operative.coop/legalservices/Family-Law/</a>	Free/Paid	?	E&W	Not Clear	No	
<b>Wright Hassall</b>	Family	Advice/Representation	No	Yes	Website/Email <a href="http://www.wrighthassall.co.uk/forms/contactus.aspx">http://www.wrighthassall.co.uk/forms/contactus.aspx</a> <a href="mailto:enquiries@wrighthassall.co.uk">enquiries@wrighthassall.co.uk</a>	Free/Paid	L	Warwickshire	Geog Area	No	
<b>Williscroft &amp; Co</b>	Family	Advice/Representation	No	Yes	Website/Email <a href="http://www.williscroft.co.uk/">http://www.williscroft.co.uk/</a> <a href="mailto:williscroft@williscroft.co.uk">williscroft@williscroft.co.uk</a>	Free/Paid	CLS (SQM)	Bradford	Geog Area	No	
<b>Quality Solicitors</b>	Family	Advice/Representation	Yes 0845 50 50 025	No	Website/Email <a href="http://www.qualitysolicitors.com/info@qualitysolicitors.com">http://www.qualitysolicitors.com/info@qualitysolicitors.com</a>	Free/Paid	SQM MediationQM	E&W	NO	No	
<b>National Youth Advice Service</b>	Family	Advice/Representation	Yes 0300 330 3131	Yes	Website/Email <a href="http://www.nyas.net/help@nyas.net">http://www.nyas.net/help@nyas.net</a>	Free/Paid	CLS	E&W	Not Clear	No	
<b>Bar Pro Bono Unit</b>	Employment	Advice/Representation	Yes 020 7092 3969	No	Website/Email <a href="http://www.barprobono.org.uk/enquiries@barprobono.org.uk">http://www.barprobono.org.uk/enquiries@barprobono.org.uk</a>	Free	?	E&W	Referrals from other agencies only	No	

<b>DAWN Advice</b>	Employment	Advice	Yes 0300 303 1931	Yes	Website <a href="http://www.dawnadvice.org.uk/">http://www.dawnadvice.org.uk/</a>	Free	SQM	NE England	Geog Area	Yes	
<b>Avon &amp; Bristol Law Centre</b>	Employment	Advice/Representation	Yes 0117 9248662	Yes	Website/Email <a href="http://www.ablc.org.uk/">http://www.ablc.org.uk/</a> <a href="mailto:mail@ablc.org.uk">mail@ablc.org.uk</a>	Free	CLS SQM	Bristol, Bath and North East Somerset, North Somerset and South Gloucestershire.	SW area only	Yes	
<b>Co-op</b>	Employment	Advice	Yes 0845 602 1416	No	Website <a href="https://www.co-operative.coop/legalservices/Family-Law/">https://www.co-operative.coop/legalservices/Family-Law/</a>	Free	?	E&W	Not Clear	No	
<b>ACAS</b>	Employment	Advice	Yes 08457 47 47 47	No	Website <a href="http://www.acas.org.uk/index.aspx?articleid=1461">http://www.acas.org.uk/index.aspx?articleid=1461</a>	Free	N/A	E&W	Not Clear	No	
<b>Citizens Advice Bureau</b>	Employment	Advice/Representation	Yes 08444 111 444(E) 08444 77 20 20 (W)	Yes	Website <a href="http://www.citizensadvice.org.uk/">http://www.citizensadvice.org.uk/</a>	Free	N/A	E&W	No	Yes	Umbrella Body= CitA (member of Advice Services Alliance)/ individual CABx differ for QM
<b>Free Representation Unit</b>	Employment	Advice/Representation	Yes 020 7611 9555	Yes	Website <a href="http://www.thefru.org.uk">http://www.thefru.org.uk</a>	Free	?	Greater London, Nottingham	Referrals from other agencies only/Proceedings already commenced	No	
<b>Law Works</b>	Employment	Advice/Representation	No	Yes	Website <a href="http://www.lawworks.org.uk/">http://www.lawworks.org.uk/</a>	Free	Law Society Support	E&W	Cannot deal with immigration/asylum & family cases	Yes	MoJ Funded/Support of Law Society
<b>Compact Law</b>	Employment	Information Only	No	No	Website <a href="http://www.compactlaw.co.uk/">http://www.compactlaw.co.uk/</a>	Free	?	E&W	Info Only	Yes	
<b>Law on the Web</b>	Employment	Information Only	No	No	Website <a href="http://www.lawontheweb.co.uk/">http://www.lawontheweb.co.uk/</a>	Free	?	E&W	Info Only/ legal docs/Find a soliciter service.	Yes	Free legal docs
<b>Law Centres Federation</b>	Employment	Information Only	No	No	Website <a href="http://www.lawcentres.org.uk/">http://www.lawcentres.org.uk/</a>	Free	N/A (SQM)	E&W	Only provides info on the organisation	Yes	Umbrella body/Member of Advice Services Alliance
<b>Advice Guide-Citizens Advice</b>	Employment	Information Only	No	No (@ individual CABx)	Website <a href="http://www.adviceguide.org.uk/england.htm">http://www.adviceguide.org.uk/england.htm</a>	Free	?	E&W	Referrals to other sites only	Yes	Part of CitA BIS funding
<b>Direct Gov</b>	Employment	Information Only	No	No	Website <a href="http://www.direct.gov.uk/en/index.htm">http://www.direct.gov.uk/en/index.htm</a>	Free	N/A	E&W	No advice- links to other sites	Yes	
<b>Instant Law</b>	Employment	Advice	Yes 020 3368 3330	Yes	Website/Email <a href="http://www.ian-network.co.uk">http://www.ian-network.co.uk</a> <a href="mailto:office@ian-network.co.uk">office@ian-network.co.uk</a>	Free/Paid	?	London/West Midlands	Not Clear	Yes	F2F Via video conferencing
<b>Wright Hassall</b>	Employment	Advice/Representation	No	Yes	Website/Email <a href="http://www.wrighthassall.co.uk/forms/contactus.aspx">http://www.wrighthassall.co.uk/forms/contactus.aspx</a> <a href="mailto:enquiries@wrighthassall.co.uk">enquiries@wrighthassall.co.uk</a>	Free/Paid	L	Warwickshire	Geog Area	No	
<b>Bar Pro Bono Unit</b>	Housing	Advice/Representation	Yes 020 7092 3969	No	Website/Email <a href="http://www.barprobono.org.uk/">http://www.barprobono.org.uk/</a> <a href="mailto:enquiries@barprobono.org.uk">enquiries@barprobono.org.uk</a>	Free	?	E&W	Referrals from other agencies only	No	
<b>Avon &amp; Bristol Law Centre</b>	Housing	Advice/Representation	Yes 0117 9248662	Yes	Website/Email <a href="http://www.ablc.org.uk/">http://www.ablc.org.uk/</a> <a href="mailto:mail@ablc.org.uk">mail@ablc.org.uk</a>	Free	CLS SQM	Bristol, Bath and North East Somerset, North Somerset and South Gloucestershire.	SW area only	Yes	
<b>Shelter</b>	Housing	Advice/Representation	Yes 0808 800 4444	Yes	Website <a href="http://england.shelter.org.uk/">http://england.shelter.org.uk/</a>	Free	SQM	UK	No	Yes	Member of Advice Services Alliance. Specialist Contact 12/13

<b>Citizens Advice Bureau</b>	Housing	Advice/Representation	Yes 08444 111 444(E) 08444 77 20 20 (W)	Yes	Website <a href="http://www.citizensadvice.org.uk/">http://www.citizensadvice.org.uk/</a>	Free	N/A	E&W	No	Yes	Umbrella Body= CitA (member of Advice Services Alliance)/ individual CABx differ for QM
<b>Community Links</b>	Housing	Advice/Representation	Yes 020 7473 2270	Yes	Website <a href="http://www.community-links.org/">http://www.community-links.org/</a>	Free	CLS SQM	London	Not Clear	Yes	
<b>DAWN Advice</b>	Housing	Advice	Yes 0300 303 1931	Yes	Website <a href="http://www.dawnadvice.org.uk/">http://www.dawnadvice.org.uk/</a>	Free	SQM	NE England	Geog Area	Yes	
<b>Law Works</b>	Housing	Advice/Representation	No	Yes	Website <a href="http://www.lawworks.org.uk/">http://www.lawworks.org.uk/</a>	Free	Law Society Support	E&W	Cannot deal with immigration/asylum & family cases	Yes	MoJ Funded/Support of Law Society
<b>Compact Law</b>	Housing	Information Only	No	No	Website <a href="http://www.compactlaw.co.uk/">http://www.compactlaw.co.uk/</a>	Free	?	E&W	Info Only	Yes	
<b>Compact Law</b>	Housing	Information Only	No	No	Website <a href="http://www.lawontheweb.co.uk/">http://www.lawontheweb.co.uk/</a>	Free	?	E&W	Info Only/ legal docs/Find a soliciter service.	Yes	Free legal docs
<b>Direct Gov</b>	Housing	Information Only	No	No	Website <a href="http://www.direct.gov.uk/en/index.htm">http://www.direct.gov.uk/en/index.htm</a>	Free	N/A	E&W	No advice- links to other sites	Yes	
<b>Advice Guide-Citizens Advice</b>	Housing	Information Only	No	No (@ individual CABx)	Website <a href="http://www.adviceguide.org.uk/england.htm">http://www.adviceguide.org.uk/england.htm</a>	Free	?	E&W	Referrals to other sites only	Yes	Part of CitA BIS funding
<b>Law Centres Federation</b>	Housing	Information Only	No	No	Website <a href="http://www.lawcentres.org.uk/">http://www.lawcentres.org.uk/</a>	Free	N/A (SQM)	E&W	Only provides info on the organisation	Yes	Umbrella body/Member of Advice Services Alliance
<b>Williscroft &amp; Co</b>	Housing	Advice/Representation	No	Yes	Website/Email <a href="http://www.williscroft.co.uk/">http://www.williscroft.co.uk/</a> <a href="mailto:williscroft@williscroft.co.uk">williscroft@williscroft.co.uk</a>	Free/Paid	CLS (SQM)	Bradford	Geog Area	No	
<b>Bar Pro Bono Unit</b>	W Benefits	Advice/Representation	Yes 020 7092 3969	No	Website/Email <a href="http://www.barprobono.org.uk/">http://www.barprobono.org.uk/</a> <a href="mailto:enquiries@barprobono.org.uk">enquiries@barprobono.org.uk</a>	Free	?	E&W	Referrals from other agencies only	No	
<b>Law Works</b>	W Benefits	Advice/Representation	No	Yes	Website <a href="http://www.lawworks.org.uk/">http://www.lawworks.org.uk/</a>	Free	Law Society Support	E&W	Cannot deal with immigration/asylum & family cases	Yes	MoJ Funded/Support of Law Society
<b>Riverside Advice</b>	W Benefits	Advice/Representation	No	Yes	Website <a href="http://www.riversideadvice.f2s.com/">http://www.riversideadvice.f2s.com/</a>	Free	CLS (SQM)	Wales	Geog Area	Yes	Works with speakeasy advice centre
<b>Community Links</b>	W Benefits	Advice/Representation	Yes 020 7473 2270	Yes	Website <a href="http://www.community-links.org/">http://www.community-links.org/</a>	Free	CLS SQM	London	Not Clear	Yes	
<b>Free Representation Unit</b>	W Benefits	Advice/Representation	Yes 020 7611 9555	Yes	Website <a href="http://www.thefru.org.uk">http://www.thefru.org.uk</a>	Free	?	Greater London, Nottingham	Referrals from other agencies only/Proceedings already commenced	No	
<b>Citizens Advice Bureau</b>	W Benefits	Advice/Representation	Yes 08444 111 444(E) 08444 77 20 20 (W)	Yes	Website <a href="http://www.citizensadvice.org.uk/">http://www.citizensadvice.org.uk/</a>	Free	N/A	E&W	No	Yes	Umbrella Body= CitA (member of Advice Services Alliance)/ individual CABx differ for QM

<b>Benefit Enquiry Line (via Direct Gov)</b>	W Benefits	Advice	Yes 0800 882 200	No	Website/Email <a href="http://www.direct.gov.uk/disability-money/customer-services@dpw.gsi.gov.uk">http://www.direct.gov.uk/disability-money/customer-services@dpw.gsi.gov.uk</a>	Free	N/A	E&W	Not Clear	Yes	DWP backed. Text phone available 0800 243 355
<b>DIAL UK</b>	W Benefits	Advice/Information	Yes 0130 2310 123	Yes	Website <a href="http://www.dialuk.info/index.asp">http://www.dialuk.info/index.asp</a>	Free	GQM	E&W	Not Clear	Yes	Umbrella Body/ Specialising in Disability Services/Run by people with disabilities
<b>Jobcentre Plus (via Direct Gov)</b>	W Benefits	Advice/Information	Yes 0800 055 6688	No	Website <a href="http://www.direct.gov.uk/en/employment/jobseekers/contactjobcentreplus/">http://www.direct.gov.uk/en/employment/jobseekers/contactjobcentreplus/</a>	Free	N/A	E&W	Not Clear	Yes	DWP backed.
<b>Law Centres Federation</b>	W Benefits	Information Only	No	No	Website <a href="http://www.lawcentres.org.uk/">http://www.lawcentres.org.uk/</a>	Free	N/A (SQM)	E&W	Only provides info on the organisation	Yes	Umbrella body/Member of Advice Services Alliance
<b>Direct Gov</b>	W Benefits	Information Only	No	No	Website <a href="http://www.direct.gov.uk/en/index.htm">http://www.direct.gov.uk/en/index.htm</a>	Free	N/A	E&W	No advice- links to other sites	Yes	
<b>Williscroft &amp; Co</b>	W Benefits	Advice/Representation	No	Yes	Website/Email <a href="http://www.williscroft.co.uk/williscroft@williscroft.co.uk">http://www.williscroft.co.uk/williscroft@williscroft.co.uk</a>	Free/Paid	CLS (SQM)	Bradford	Geog Area	No	
<b>Bar Pro Bono Unit</b>	Debt	Advice/Representation	Yes 020 7092 3969	No	Website/Email <a href="http://www.barprobono.org.uk/enquiries@barprobono.org.uk">http://www.barprobono.org.uk/enquiries@barprobono.org.uk</a>	Free	?	E&W	Referrals from other agencies only	No	
<b>Money Advice Service</b>	Debt	Advice	Yes 0300 500 5000	Yes	Website/Email <a href="http://www.moneyadviceservice.org.uk/enquiries@moneyadviceservice.org.uk">http://www.moneyadviceservice.org.uk/enquiries@moneyadviceservice.org.uk</a>	Free	BIS/FSA/OFT (Govt backed)	E&W	Not Clear	Yes	
<b>Money Advice Trust</b>	Debt	Advice	Yes 020 7489 7796	No	Website/Email <a href="http://www.moneyadvicetrust.org/info@moneyadvicetrust.org">www.moneyadvicetrust.org info@moneyadvicetrust.org</a>	Free	N/A	E&W	Not Clear	Yes	MoJ funded
<b>Debt Advice Foundation</b>	Debt	Advice	Yes 0800 043 4050	No	Website <a href="http://www.debtadvicefoundation.org">http://www.debtadvicefoundation.org</a>	Free	IMA CCL OFT	E&W	Not Clear	Yes	Member of Advice UK
<b>National Debtline</b>	Debt	Advice	Yes 0808 808 4000	No	Website <a href="http://www.nationaldebtline.co.uk/">http://www.nationaldebtline.co.uk/</a>	Free	GQM	E&W	No	Yes	run by MAT/ Member of Advice Services Alliance
<b>Business Debtline</b>	Debt	Advice	Yes 0800 197 6026	No	Website <a href="http://www.bdl.org.uk/index.asp">http://www.bdl.org.uk/index.asp</a>	Free		E&W	No	Yes	run by MAT
<b>Debt Support Trust</b>	Debt	Advice	Yes 0800 085 0226	No	Website/Email <a href="http://www.debtsupporttrust.org.uk/contact@debtsupporttrust.org.uk">http://www.debtsupporttrust.org.uk/contact@debtsupporttrust.org.uk</a>	Free	CCL OFT	E&W	No	Yes	Consumer Credit Licence Office of Fair Trading
<b>Consumer Credit Counselling Service (CCCS)</b>	Debt	Advice	Yes 0800 138 1111	No	Website <a href="http://www.cccs.co.uk/">http://www.cccs.co.uk/</a>	Free	GQM	E&W	No	No	
<b>Citizens Advice Bureau</b>	Debt	Advice/Representation	Yes 08444 111 444(E) 08444 77 20 20 (W)	Yes	Website <a href="http://www.citizensadvice.org.uk/">http://www.citizensadvice.org.uk/</a>	Free	N/A	E&W	No	Yes	Umbrella Body= CitA (member of Advice Services Alliance)/ individual CABx differ for QM

<b>Payplan</b>	Debt	Advice	Yes 0800 280 2816	No	Website <a href="http://www.payplan.com/">http://www.payplan.com/</a>	Free	GQM	E&W	Not Clear	Yes	
<b>Avon &amp; Bristol Law Centre</b>	Debt	Advice/Representation	Yes 0117 9248662	Yes	Website/Email <a href="http://www.ablc.org.uk/">http://www.ablc.org.uk/</a> <a href="mailto:mail@ablc.org.uk">mail@ablc.org.uk</a>	Free	CLS SQM	Bristol, Bath and North East Somerset, North Somerset and South Gloucestershire.	SW area only	Yes	
<b>Riverside Advice</b>	Debt	Advice/Representation	No	Yes	Website <a href="http://www.riversideadvice.f2s.com/">http://www.riversideadvice.f2s.com/</a>	Free	CLS (SQM)	Wales	Geog Area	Yes	Works with speakeasy advice centre
<b>Community Links</b>	Debt	Advice/Representation	Yes 020 7473 2270	Yes	Website <a href="http://www.community-links.org/">http://www.community-links.org/</a>	Free	CLS SQM	London	Not Clear	Yes	
<b>DAWN Advice</b>	Debt	Advice	Yes 0300 303 1931	Yes	Website <a href="http://www.dawnadvice.org.uk/">http://www.dawnadvice.org.uk/</a>	Free	SQM	NE England	Geog Area	Yes	
<b>Direct Gov</b>	Debt	Information Only	No	No	Website <a href="http://www.direct.gov.uk/en/index.htm">http://www.direct.gov.uk/en/index.htm</a>	Free	N/A	E&W	No advice- links to other sites	Yes	
<b>Bar Pro Bono Unit</b>	Clinical Negligence	Advice/Representation	Yes 020 7092 3969	No	Website/Email <a href="http://www.barprobono.org.uk/enquiries@barprobono.org.uk">http://www.barprobono.org.uk/enquiries@barprobono.org.uk</a>	Free	?	E&W	Referrals from other agencies only	No	
<b>Winston Solicitors LLP</b>	Clinical Negligence	Advice/Representation	Yes 0113 320 5000	No	Website/Email <a href="http://www.winstonsolicitors.co.uk/info@winstonsolicitors.co.uk">http://www.winstonsolicitors.co.uk/info@winstonsolicitors.co.uk</a>	Free/CFA	L/ Law Society Accreditation/AP IL	E&W	Not Clear	No	Law Society Family Accreditation
<b>5r1 Claims</b>	Clinical Negligence	Advice/Representation	Yes 0808 2220101	No	Website <a href="http://www.5r1claims.co.uk/">http://www.5r1claims.co.uk/</a>	Free/CFA	Reg by MoJ	E&W	Not Clear	No	Reg by MoJ
<b>1st Claims</b>	Clinical Negligence	Advice/Representation	Yes 0800 2888 693	No	Website/Email <a href="http://www.1stclaims.co.uk/">http://www.1stclaims.co.uk/</a>	Free/CFA	Reg by MoJ	UK	Not Clear	No	
<b>JMW</b>	Clinical Negligence	Advice/Representation	Yes 0845 872 6666	No	Website <a href="http://www.jmw.co.uk/">http://www.jmw.co.uk/</a>	Free/CFA/Fees	L/Law Society Accreditation	Manchester	Not Clear	No	
<b>Barcan Woodward Solicitors</b>	Clinical Negligence	Advice/Representation	Yes 0117 925 8080	No	Website <a href="http://www.barcanwoodward.co.uk/">http://www.barcanwoodward.co.uk/</a>	Free/CFA/Fees	CLS SQM AvMa	Bristol & SW	Not Clear	No	
<b>Swain &amp; Co Solicitors</b>	Clinical Negligence	Advice/Representation	Yes 0800 0351 999	No	Website <a href="http://www.swainandco.com/">http://www.swainandco.com/</a>	Free/CFA/Fees	CLS SQM L	Havant/Portsmouth/Southampton/London/Liverpool	Not Clear	No	
<b>Bar Pro Bono Unit</b>	Consumer & General Contract	Advice/Representation	Yes 020 7092 3969	No	Website/Email <a href="http://www.barprobono.org.uk/enquiries@barprobono.org.uk">http://www.barprobono.org.uk/enquiries@barprobono.org.uk</a>	Free	?	E&W	Referrals from other agencies only	No	
<b>Citizens Advice Bureau</b>	Consumer & General Contract	Advice/Representation	Yes 08444 111 444(E) 08444 77 20 20 (W)	Yes	Website <a href="http://www.citizensadvice.org.uk/">http://www.citizensadvice.org.uk/</a>	Free	N/A	E&W	No	Yes	Umbrella Body= CitA (member of Advice Services Alliance)/ individual CABx differ for QM
<b>Direct Gov</b>	Consumer & General Contract	Information Only	No	No	Website <a href="http://www.direct.gov.uk/en/index.htm">http://www.direct.gov.uk/en/index.htm</a>	Free	N/A	E&W	No advice- links to other sites	Yes	
<b>Compact Law</b>	Consumer & General Contract	Information Only	No	No	Website <a href="http://www.lawontheweb.co.uk/">http://www.lawontheweb.co.uk/</a>	Free	?	E&W	Info Only/ legal docs/Find a soliciter service.	Yes	Free legal docs
<b>Advice Guide-Citizens Advice</b>	Consumer & General Contract	Information Only	No	No (@ individual CABx)	Website <a href="http://www.adviceguide.org.uk/england.htm">http://www.adviceguide.org.uk/england.htm</a>	Free	?	E&W	Referrals to other sites only	Yes	Part of CitA BIS funding
<b>Citizens Advice Consumer Helpline</b>	Consumer & General Contract	Information Only	Yes 08454 04 05 06	No	Website <a href="http://www.adviceguide.org.uk/england/consumer">http://www.adviceguide.org.uk/england/consumer</a>	Free	N/A	UK		Yes	Text Phone/Welsh Service

<b>Instant Law</b>	Consumer & General Contract	Advice	Yes 020 3368 3330	Yes	Website/Email <a href="http://www.ian-network.co.uk/office@ian-network.co.uk">http://www.ian-network.co.uk/office@ian-network.co.uk</a>	Free/Paid	?	London/West Midlands	Not Clear	Yes	F2F Via video conferencing
<b>Bar Pro Bono Unit</b>	Criminal Injuries Comp	Advice/Representation	Yes 020 7092 3969	No	Website/Email <a href="http://www.barprobono.org.uk/enquiries@barprobono.org.uk">http://www.barprobono.org.uk/enquiries@barprobono.org.uk</a>	Free	?	E&W	Referrals from other agencies only	No	
<b>Free Representation Unit</b>	Criminal Injuries Comp	Advice/Representation	Yes 020 7611 9555	Yes	Website <a href="http://www.thefru.org.uk">http://www.thefru.org.uk</a>	Free	?	Greater London, Nottingham	Referrals from other agencies only/Proceedings already commenced/ Limited number of cases	No	
<b>CIC Claims (Corries Solicitors)</b>	Criminal Injuries Comp	Advice/Representation	Yes 0800 043 7773	No	Website/Email <a href="http://www.cicclaims.co.uk/cic@corries.co.uk">http://www.cicclaims.co.uk/cic@corries.co.uk</a>	Free/CFA	SRA	UK	Not clear	Yes	Law Society Accreditation
<b>Criminal Injury Compensation UK</b>	Criminal Injuries Comp	Advice/Representation	Yes 0844 332 0498	No	Website/Email <a href="http://www.accident999.us/mail@accident999.us">http://www.accident999.us/mail@accident999.us</a>	Free/CFA	Reg by MoJ Law Society Accreditation APIL	UK	Not clear	Yes	Run by John Eastwood
<b>GLP Solicitors</b>	Criminal Injuries Comp	Advice/Representation	Yes 0800 138 6061	No	Website/Email <a href="http://www.criminalinjurycompensation.org/contact.html">http://www.criminalinjurycompensation.org/contact.html</a> <a href="mailto:mail@criminalinjuriescompensation.org">mail@criminalinjuriescompensation.org</a>	Free/Fees	L	UK	Not clear	Yes	
<b>Richardson &amp; Co Solicitors LLP</b>	Criminal Injuries Comp	Advice/Representation	Yes 0113 243 1714	Yes	Website/Email <a href="http://www.richardsonlaw.co.uk/mail@richardsonlaw.co.uk">http://www.richardsonlaw.co.uk/mail@richardsonlaw.co.uk</a>	Free/Fees	Law Society Accreditation	Yorkshire	Not clear	No	Head Office Only
<b>Gray Hooper Holt LLP</b>	Criminal Injuries Comp	Advice/Representation	Yes 0808 178 9002	No	Website/Email <a href="http://www.grayhooperholt.co.uk/info@grayhooperholt.co.uk">http://www.grayhooperholt.co.uk/info@grayhooperholt.co.uk</a>	Free/Fees	SQM	Surrey	Not clear	No	

<b>Liberty</b>	Human Rights	Advice/Representation	Yes 0845 123 2307 or 020 3145 0461	No	Website <a href="http://www.liberty-human-rights.org.uk">www.liberty-human-rights.org.uk</a> <a href="http://www.yourrights.org.uk/getadvice">http://www.yourrights.org.uk/getadvice</a>	Free	?	UK	Limited Capacity	No	Member of Advice Services Alliance
<b>Advice Now</b>	Various	Information Only	No	No	Website <a href="http://www.advicenow.org.uk/">http://www.advicenow.org.uk/</a>	Free	N/A	E&W	Referrals to other sites only	Yes	
<b>RCJCAB</b>	Various	Advice/Assistance	Yes 020 7947 7771	Yes	Website <a href="http://www.rcjadvise.org.uk/">http://www.rcjadvise.org.uk/</a>	Free	?	E&W	Not clear	Yes	
<b>Personal Support Unit</b>	Various	Support	Yes (Varies on location)	Yes	Website <a href="http://the PSU.org">http://the PSU.org</a>	Free	?	London, Manchester	No legal advice	Yes	
<b>Child Maintenance &amp; Enforcement Commission-Child Maintenance Options</b>	Family	Information/Support	Yes 0800 988 0988	No	Website <a href="http://www.cmoptions.org">http://www.cmoptions.org</a>	Free	N/A	E&W	Not clear	Yes	
<b>Women's Aid</b>	DV	Information/Support	Yes 0808 200 0247	No	Website <a href="http://www.womensaid.org.uk/default.asp">http://www.womensaid.org.uk/default.asp</a>	Free	?	E&W	Not clear	Yes	
<b>Advice UK</b>	Immigration/Education/ Employment/ Housing/ W Benefits	Information Only	No	No	Website <a href="http://www.adviceuk.org.uk/home">http://www.adviceuk.org.uk/home</a>	Free	N/A	E&W	Only provides info on the organisation	Yes	Umbrella org for UK's largest support network for free, independent advice centres

<b>Advice Services Alliance</b>	Immigration/Education/ Employment/ Housing/ W Benefits	Information Only	No	No	Website	Free	N/A	E&W	Only provides info on the organisation	Yes	umbrella body for independent advice services in the UK. Members are national networks of not-for-profit organisations providing advice and help on the law, access to services and related issues.
GEO discrimination Helpline/ Equality Advisory and Support Service (not yet on line)											
<b>Scope</b>	Education/Employment/W Benefits	Information/Advice/Support	Yes 0808 800 3333	Yes	Webiste/Email <a href="http://www.scope.org.uk">http://www.scope.org.uk</a> <a href="mailto:response@scope.org.uk">response@scope.org.uk</a>	Free	?	E&W	No Representation	Yes	Works with DIAL UK