

Sandra Whitehead
Assistant Executive Director
Adults

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Doc Ref FOI 5068
Ask for Sandra Whitehead
Direct Line 0161 342 3414
Date 27 May 2016

Mr M May

By Email:

request-332801-157b7b8b@whatdotheyknow.com

Dear Mr May,

Freedom of Information – Request for Information
Unique Reference: FOI 5068

Thank you for your email received 4 May 2016, requesting information under the Freedom of Information Act. I understand your request to be as follows:

Can you please provide the following information for your Adults's Social Care Case Management IT system:

1. System's name and suppliers name?
2. How much is the support and maintenance?
3. How much was your total spends on the application for the last year?
4. When is the system due for renewal?
5. Who in your Local Authority has ownership for this system?

I am pleased to advise that the Council can provide the information that you have requested.

1. IAS is the system named which is supplied by Liquidlogic
2. The support and maintenance for the system is £25,996.
3. £25,996 was the total spend last year on the system.
4. The current contract expires 21 May 2019 with an option to extend for a further 3 years.
5. Jane Barker, jane.barker@tameisde.gov.uk is responsible for the system and contract.

If you have any queries about this letter, please do not hesitate to contact me.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint, or request a review of the Council's decision, please write to Sandra J Stewart, Borough Solicitor, at Tameside Metropolitan Borough Council, Dukinfield Town Hall, Dukinfield, Tameside SK16 4LA.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. The Commissioner cannot normally make a decision unless you have exhausted the complaints procedure provided by the Council. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF and at www.ico.gov.uk.

Yours sincerely,

Sandra Whitehead
Assistant Executive Director
Directorate of People