



Ms Leah Overend

PAUL JOHNSON
DIRECTOR OF RESOURCES &
DEPUTY CHIEF EXECUTIVE

Resources Directorate
ICT and Information Governance
Council House
Manor Square,
Solihull West Midlands B91 3QB
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Our Ref: 5820308

Please ask for: Belinda Swinbank
Date: 20 April 2020

Dear Ms Overend

Freedom of Information Act 2000

Further to your request for information that we received on 7 April 2020, please find our response in attached documents. You asked:

Please provide the organisational structure charts (including names, job title and contact details) for the Adult Social Care, Children's Social Care and Education directorate covering the following job titles: Director, assistant director, Head of Service, Service Manager.

We trust this information is of interest and assistance. However, if you are dissatisfied with the response you have received and wish to request a review of our decision or make a complaint about how your request has been handled under the legislation, you should write to the following address or reply to the email to which this letter is attached:

Corporate Information Governance Manager
Resources Directorate
ICT and Information Governance
Council House, Manor Square
Solihull, West Midlands
B91 3QB

Your request for an internal review should be submitted to us within 20 working days of receipt by you of this response. Any requests received after this time will be considered at the discretion of the Corporate Information Governance Manager.

If having exhausted the review process you are not content that your request or review has been dealt with correctly, you have a further right of appeal to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO will not make a decision until you have exhausted the complaints procedure provided by the council. The Information Commissioner can be contacted at: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone: 0303 123 1113 (local rate) or 01625 545 745 (national rate). Website: www.ico.org.uk.

Yours sincerely

Belinda Swinbank
Information Governance Assistant
Information Governance