



City of Westminster

Mr Peter Bell
[Error - No
address
provided!]

Adult Social Care Business
Westminster City Council
Westminster City Hall
10th Floor East
64 Victoria Street
London
SW1E 6QP
Telephone ???

Email xxxxxxxx@xxxxxxxxxxxxx.xxx.xx

Please ask for Stephen Murphy

Our ref: 1753333

Your ref:

Date: 8 February 2016

Dear Mr Bell

Freedom of Information Act 2000

I can confirm that the information requested is held by Westminster City Council. I have detailed below the information that is being released to you.

Please find attached a copy of the Adults Social Care Policies and Standard Operating Procedures. This document includes policy in relation to the Care and Support (Eligibility Criteria) Regulations 2014, which replaced the Fair access to Care Services (FACS) guidelines, as well as policies in relation to Support Planning and to Assessment.

The document provided is the January 2016 revision. The document is maintained on the Department's pages on a shared intranet covering Westminster City Council, the London Borough of Hammersmith and Fulham and the Royal Borough of Kensington and Chelsea. The document is under constant review and revision and our practitioners are consequently advised to work from the on-line document rather than from a printed version.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Knowledge and Information Management Team
Westminster City Hall
10th Floor East
64 Victoria Street
London
SW1E 6QP
xxxx@xxxxxxxxxxxxx.xxx.xx

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information is also available from the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113 or 01625 54 57 45

Fax: 01625 524510

Web: www.ico.org.uk

I will now close your request as of this date.

Yours sincerely

Stephen Murphy