



Business Intelligence
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Sent via email to:
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12/12/2022

Reference LU4960

Dear Daniel,

Re: Your Freedom of Information Request

I write in response to your Freedom of Information request dated 26/09/2022

Your Request related to Adult Social Care spend.

We have considered your request under the Freedom of Information Act 2000 (FOIA).

Response

I can confirm we do hold information within scope of your request. Please find our answers to your questions below. The questions have been answered based on our latest complete financial year information. We are unable to answer based on the past seven years as this would take an unreasonable amount of time.

1. How much has the council spent on Adult Social Care (“ASC”) as a whole?

	2021-22
Net Spend	£49,060,670
Gross Spend	£89,108,924

**2. How much of the total ASC budget has been paid out as direct payments?
 What is the total number of hours that are being commissioned?**

Total budget paid out- £8,742,109

Direct payment provision is neither commissioned nor limited to 'hourly' service.

3. How much does the council spend on care providers directly commissioned by the local authority? Of this, how much is for domiciliary care support? What is the total number of hours that are being commissioned both in total and just for domiciliary care/support?

Total Purchased Care Spend (Residential Nursing, DP, Dom Care, Day Care, Supported Living (etc))	£58,347,490
Dom Care Commissioned Hrs	622,235 hrs
Total Dom Care Spend	£11,009,194

4. How much does the council spend on the administration of adult social care? Please include staffing costs e.g. management, support services, finance, secretaries, social workers or similar. It would be helpful if you could break this down by seniority and then include the number of employees in each category (i.e. social workers = X number of employees, costs X per annum).

Post	Total
Admin	£564,651
Management	£1,144,262
Nurse	£61,919
OT	£401,634
Other Assessment Staff	£124,748
Social Workers / Advanced Practitioners / SCA	£4,864,822
Support Services	£145,467
Care & Support Workers	£7,293,640
Grand Total	£14,601,141

5. Please indicate the total number of employees employed by ASC.


Permanent staff members as at October 2022- 365

6. How many of your local authority's customers are in receipt of a direct payment for Care Act services?

554 unique people with any type of open direct payment service as at the end of October 2022

7. How many of your local authority's customers are in receipt of support directly commissioned by the local authority? We are only referring to domiciliary care support.

1045 unique dom care type services as at October 2022. Services include:



Additional Care (CM2000)
Additional Carer
Latest Service Provision Service Type Description
Live-In Day Hours
Live-In Nights Hours
Personal Care
Personal Care (CM2000)
Sleep In
Sleep In (Shared)

8. As part of your duties under the Care Act, do you signpost Direct Payment users to support services such as payroll providers? If so, which providers are signposted to?

We provide a list of suggested payroll providers, including Pay-packet who we contract to manage our Holding Accounts.

9. Can you provide the names of the payroll providers used by your direct payment recipients, and how many direct payment recipient use each provider?

Direct Payment recipients are using two main payroll providers; Pay-packet and the Disability Resource Centre.

10. Does the council pay any payroll providers directly and if so, how much?

Luton contract Pay-packet to manage our Holding Accounts, for those that require payroll, this is included in the total cost. We pay Pay-packet approx. £20 based on the last financial year.

11. Please indicate the number of direct payment recipients that use a) supported bank account, b) pre-paid and c) traditional payment into client's bank account (ie. separate account client uses only for their direct payment)?

There are 88 Holding Accounts (managed bank accounts). To date, there are 513 active prepaid card accounts. There remain 5 traditional self-managed accounts which are in the process of transitioning to either a managed bank or a prepaid card account.

I hope this information is helpful.

Next Steps

If you are not satisfied with my response you can ask for an internal review by contacting us at the address above or by email at FOI@luton.gov.uk

Please set out any specific concerns you have. Please quote the reference number provided above when contacting us.

Should you remain unhappy with the internal review, you can refer your concerns to the Information Commissioner:



Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 0303 123 1113

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Yours sincerely,

Luke O'Byrne
Service Manager Adults' Commissioning.