

Ms Sophie Parr Ref: 1-140632636 Tel No: 0845 359 7510

Date: 13 May 2011

Email: contact@sandwell.gov.uk

Dear Ms Parr

## **Acknowledgment of FolA Enquiry - Adult Social Care Services**

Thank you for your enquiry under the Freedom of Information Act received on 12 May 2011.

Your request has been passed to the Responding Officer of the service area involved. You will receive a response by 13 June 2011.

For further information on the Council's procedures please visit <a href="https://www.sandwell.gov.uk">www.sandwell.gov.uk</a> and navigate to 'Information Management' within the 'Council and Democracy' section.

If you have not received a response in the timescale indicated above, please do not hesitate to contact us.

Yours sincerely

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Teresa Armstrong Acting Service Insight Team Manager



Please be advised that the information you have provided will be utilised by Sandwell M.B.C. to progress and respond to your comments in the most appropriate manner. In line with the Data Protection Act, I must inform you that this information will be shared with the Service Insight Team and other employees involved in ensuring you receive a response to your comments.







Service Insight Team Partnering & Improvement Division

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