

**Complex Care and Community Commissioning**

London Borough of Bexley  
Civic Offices  
2 Watling Street  
Bexleyheath  
Kent  
DA6 7AT



[www.bexley.gov.uk](http://www.bexley.gov.uk)

m/r 4594597

Direct Dial 0203 045 4071

y/r

Date 4 October 2017

xxxxx.xxxxxxx@xxxxxx.xxx.xx

The person dealing with this matter is: Carol Parrott

Jamie Wake

Dear Sir/Madam

Thank you for your request for information received on 20 September 2017 concerning: Adult Social Care in Bexley.

This request is being handled under the Freedom of Information Act 2000.

I can confirm that the information requested is held by the London Borough of Bexley. I have detailed below the information that is being released to you.

1. The current average number of weekly hours commissioned to private domiciliary care providers for Adult Social Care as of August 2017

*Bexley do not currently commission with private agencies for domiciliary care. We are currently working with a framework which is due to end March 2019. We have had to take on more agencies due to capacity issues, who we spot purchase with at our agreed rate of £13.84 per hour.*

2. The estimated Annual Spend commissioned for Adult Domiciliary Care through private domiciliary care providers (Based on 2016)

£9,792,519

3. The type of agreements held with private domiciliary care providers commissioned to deliver Adult Social Care services such as frameworks, Spot Contracts, Block Contracts etc and their start/end dates

*We have a framework of providers some of which have block contracts of hours and in specific areas. This is running until March 2019.*

4. The lowest and highest (based on the standard daytime week day rate) charge rates per hour of domiciliary care charged to the local authority for Adult Social care commissioned through private domiciliary care providers

*Bexley have a standard hourly rate of £13.84, which is paid to all providers on and off the framework. Our providers off framework are quality assured before we can use them. We pay £10.72 for a 45 minute call, £7.36 for a 30 minute call and £4.12 for a 15 minute call.*

5. When you anticipate retendering for domiciliary care services for Adult Social Care

*We are currently working on Early Thoughts for our domiciliary care provision. The current framework ends March 2019.*

6. The names of the current Domiciliary Care Providers commissioned in your authority to deliver Adult Social Care

*Please see attached list of our providers.*

7. The contact Name, Email address and Contact number of the person responsible for commissioning domiciliary care services in your authority

*Carol Parrott – Acting Commissioning Manager Adult Social Care.*

*[xxxxx.xxxxxxx@xxxxxx.xxx.xx](mailto:xxxxx.xxxxxxx@xxxxxx.xxx.xx) Tel 020 3045 4071*

8. Are commissioned providers required to use real-time electronic monitoring to provide data to the local authority and if so which system?

*Our specification stipulated that providers must use call monitoring (ECM). We cannot enforce this on our providers who are Off framework but most do have ECM systems in place.*

9. The number of service users currently receiving a direct payment within your local authority as well as the number of average hours per week.

*241 clients take a direct payment to a total of 1,059.5 hours per week.*

10. Is the local authority working with health partners to commission health funded care?

*Yes, we are currently working with our Health colleagues.*

11. The authorities' current market positioning statement for Adult Social Care.

*Please see attached.*

If you have any questions, please contact me on 0203 045 4071 or email [xxxxx.xxxxxxx@xxxxxx.xxx.xx](mailto:xxxxx.xxxxxxx@xxxxxx.xxx.xx).

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

Complaint and Freedom of Information Officer  
London Borough of Bexley  
Civic Offices  
2 Watling Street  
Bexleyheath  
Kent  
DA6 7AT

Or by email to [xxx@xxxxxx.xxx.xx](mailto:xxx@xxxxxx.xxx.xx)

Yours faithfully

Carol Parrott  
Acting Commissioning Manager  
Adult Social Care.