

6 October 2017 Our ref: 3910796

Thank you for your request received on 21 September 2017, for the following information:

- 1. The current average number of weekly hours commissioned to private domiciliary care providers for Adult Social Care as of August 2017
- 2. The estimated Annual Spend commissioned for Adult Domiciliary Care through private domiciliary care providers (Based on 2016)
- 3. The type of agreements held with private domiciliary care providers commissioned to deliver Adult Social Care services such as frameworks, Spot Contracts, Block Contracts etc and their start/end dates
- 4. The lowest and highest (based on the standard daytime week day rate) charge rates per hour of domiciliary care charged to the local authority for Adult Social care commissioned through private domiciliary care providers
- 5. When you anticipate retendering for domiciliary care services for Adult Social Care
- 6. The names of the current Domiciliary Care Providers commissioned in your authority to deliver Adult Social Care
- 7. The contact Name, Email address and Contact number of the person responsible for commissioning domiciliary care services in your authority
- 8. Are commissioned providers required to use real-time electronic monitoring to provide data to the local authority and if so which system?
- 9. The number of service users currently receiving a direct payment within your local authority as well as the number of average hours per week.
- 10. Is the local authority working with health partners to commission health funded care?
- 11. The authorities' current market positioning statement for Adult Social Care

We have processed this request under the Freedom of Information Act 2000.

### Response

1. The current average number of weekly hours commissioned to private domiciliary care providers for Adult Social Care as of August 2017

The number of weekly hours commissioned to private domiciliary care providers for week ending 1 st September, was 16,203.54 hours. (average weekly hours 311.5)

2. The estimated Annual Spend commissioned for Adult Domiciliary Care through private domiciliary care providers (Based on 2016)

Committed expenditure for 2017/2018- £10,80,848

- 3. The type of agreements held with private domiciliary care providers commissioned to deliver Adult Social Care services such as frameworks, Spot Contracts, Block Contracts etc. and their start/end dates
  - On a framework- started since Aug 2016
  - 2years contract with option to extend 2+1+1
  - · Spot contracts, variable start and end dates.
  - Approved List 01/08/16 31/07/18
- 4. The lowest and highest (based on the standard daytime week day rate) charge rates per hour of domiciliary care charged to the local authority for Adult Social care commissioned through private domiciliary care providers

### Lowest £13.91, Highest £18.51, Average £16

5. When you anticipate retendering for domiciliary care services for Adult Social Care

# 2 years contract with option to extend 2+1+1—if based on this 2020

6. The names of the current Domiciliary Care Providers commissioned in your authority to deliver Adult Social Care

Alina Homecare, Allied Healthcare, Alpha Care- Greek Agency, ARK health, ANA Homecare, Barnet Carers Centre, Bluebird Care, Cedar, Circle of Care, , 24 Seven Home Help Ltd, Gentle care - Main Contract, Sure care, Pillarcare, Practical Care, Hartwig Care Ltd, Hfh Healthcare, Gentle Hands, Individualised Care, North London Asian Care, Flexserve, Kareplus, Dynamic People, Thames Homecare Service, MiHomecare, Your Choice Enablement, Heritage healthcare, Westminster Homecare, Jacaranda, Focus Care Link, Oasis Care and Training, Goldsmith Personnel Ltd, Respect Care Services Ltd.

7. The contact Name, Email address and Contact number of the person responsible for commissioning domiciliary care services in your authority

### **Catherine Searle, Assistant Director of Joint Commissioning**

8. Are commissioned providers required to use real-time electronic monitoring to provide data to the local authority and if so which system?

# No, not all providers use ECM.

9. The number of service users currently receiving a direct payment within your local authority as well as the number of average hours per week.

Section 22 applies. Numbers will be publically available as they are part of the Statutory returns, the numbers for 2016/17 will be available in the Autumn from NHSDigital.

10. Is the local authority working with health partners to commission health funded care?

Yes we have a Joint Commissioning Unit (JCU) working with the Barnet CCG.

11. The authorities' current market positioning statement for Adult Social Care

At this time the London Borough of Barnet does not have a current marketing positioning Satement for Adult Social Care.

#### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <a href="http://open.barnet.gov.uk/">http://open.barnet.gov.uk/</a>

# **Advice and Assistance: Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link <a href="https://www.ico.org.uk">www.ico.org.uk</a>

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

# Your rights

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website <a href="https://www.ico.org.uk">www.ico.org.uk</a>). There is no charge for making an appeal.