

Please could you provide answers to the following questions for Adult Social Care:

Q1. Which IT system are you using in the department specifically as a core case management system and any other supporting software holding information on individuals supported by your adults care services? Please provide the name of system and supplier.

Q2. For each system identified in Q1 please could you let us know when each of these systems were first implemented and associated cost per year? Please breakdown the total cost of each into licence fees, annual support, professional services (training, implementation, consulting etc).

Q3. For each system identified in Q1 please could you let us know what the length of the current contract is and the date the contract ends?

Please return your response by providing the answers as per the below:

System Name:

Supplier:

Length of Current Contract (years):

Current Contract Start Date:

Current Contract End Date:

Yr1 Licence Fee:

Yr1 Professional Services or other additional costs:

Yr1 Support and Maintenance:

BCP Response

System Name	CareDirector & Mosaic
Supplier	CareDirector – Careworks Mosaic - The Access Group previously known as Servalac
Length of Current Contract (years)	CareDirector – 7 years Mosaic - 7 Years (contract for mosaic has been for adults and children and we are unable to split the costs therefore the following answers reflect adults and children)
Current Contract Start Date:	CareDirector - 07/03/2016 Mosaic - 21/12/2016
Current Contract End Date	CareDirector – 07/03/2023 Mosaic - 20/12/2023
Yr1 Licence Fee	Care Director - £98,480 Mosaic - £180,817 (Note: Professional Services or other additional costs or Support and Maintenance are combined and commence from 2018-19)
Yr1 Professional Services or other additional costs	CareDirector - £130,554 (implementation)
	Mosaic - £546,300 (Implementation Charges & Implementation Hosting One-off charge)
Yr1 Support and Maintenance:	CareDirector - £0
	Mosaic - £180,817