

Rebecca Hughes

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Julie Hayes
Head of ICT Strategy and Operations

Ashton Old Library, Old Street,
Ashton under Lyne, OL6 7SG

www.tameside.gov.uk
e-mail: Julie.hayes@tameside.gov.uk

Ref: 4155285
Ask for: Julie Hayes
Direct dial: 0161 342 2213
Date: 29 June 2021

Dear Rebecca Hughes

Freedom of Information Act 2000

Thank you for your request for information dated 10 June 2021 which the Council received by email. You have requested the following information:

As part of my research project could you please inform me if you use the Adobe Acrobat PDF editing software within the council, and if so how many licences do you subscribe to and what is your annual spend on this software.

It would also be beneficial to know who is responsible for purchasing licences of Adobe Acrobat PDF.

I can confirm that the Council does not use Adobe Acrobat PDF editing software. We use Acrobat Reader DC, which is a free viewer. Therefore, the rest of your request is not applicable.

If you have any queries about this letter, please do not hesitate to contact me.

Please quote the reference number 4155285 in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the Council's decision, you may do so within 40 working days of the date of this response. Please email foi@tameside.gov.uk or write to Sandra J Stewart, Borough Solicitor, at PO BOX 317, Ashton under Lyne, OL6 0GS.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. The Commissioner cannot normally make a decision unless you have exhausted the complaints procedure provided by the Council. The Information Commissioner can be contacted at The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF and at www.ico.org.uk.

Yours sincerely,

Julie Hayes
Head of ICT Strategy and Operations