

DWP Central Freedom of Information Team

e-mail: [freedom-of-information-rexxxxxx@xxx.xxx.xxx.xx](mailto:freedom-of-information-rexxxxxx@xxx.xxx.xxx.xx)

Our Ref: FOI 65

12 January 2012

Dear Mr Barratt

Thank you for your Freedom of Information request of 7 January.

You asked for the name of the C.E.O of the Department for Work and Pensions (DWP) in the Midlands area. Terry Moran is the Chief Operating Officer for the whole of DWP nationally.

Mr Moran can be contacted at Level 6, Caxton House, Tothill Street, London, SW1H 9NA or by email to [oppc.customerexperienxxxxxx@xxxxxxxxxxxxxxxxxxx.xxx.xxx.xx](mailto:oppc.customerexperienxxxxxx@xxxxxxxxxxxxxxxxxxx.xxx.xxx.xx) Mr Moran cannot answer all letters personally, but will make sure that any enquiries received will be dealt with by the most suitable person.

The person best placed to respond to any local issues is Graham Sheppard, District Manager for Jobcentre Plus in Lincolnshire, Nottinghamshire and Rutland District. He can be contacted at Jobcentre Plus, Padge Road, Nottingham NG80 8AW.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

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**Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dwpgsi.gov.uk](mailto:freedom-of-information-request@dwpgsi.gov.uk) or by writing to DWP, Central Fol Team, 5th Floor The Adelphi, 1-11, John Adam Street, London WC2N 6HT. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF [www.ico.gov.uk](http://www.ico.gov.uk)