

03/06/08

## Royal Mail Group

Julian Burgess

By email to  
request-380-169f065e@whatdotheyknow.com

Company Secretary's Office  
5th Floor  
148 Old Street  
London  
EC1V 9HQ

[www.royalmail.com](http://www.royalmail.com)

Dear Mr Burgess

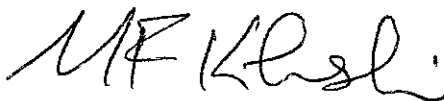
### Re: Internal Review under the Freedom of Information Act

Thank you for your email of 03/06/08 requesting an internal review of Royal Mail Group's reply to your request for information under the Freedom of Information Act 2000. This is receiving our attention and I will write to you again once the internal review has been concluded.

In accordance with guidelines from the Information Commissioner's Office, Royal Mail will answer all appeals and requests for internal review of FOI requests as soon as it reasonably can. This will usually be within 20 working days and in any case no later than 40 days from receipt of the appeal.

In the mean time if you have any questions or would like to add any further information for consideration then please do not hesitate to contact me.

Yours sincerely



PP

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