



Information Rights

bbc.co.uk/foi bbc.co.uk/privacy

Ryan Wilkinson

By email: request-336350-c6081813@whatdotheyknow.com

09 June 2016

Dear Mr Wilkinson,

Freedom of Information Act 2000 – RFI20161058

Thank you for your request under the Freedom of Information Act ('the Act') of 24th May 2016, seeking:

Question 1

For firefox browser users can you provide information on anything you have introduced to prevent the play back of your own videos on iPlayer for users of 'Ad Block Plus' <https://adblockplus.org/> and Ghostery. <https://www.ghostery.com/>

A few weeks ago on iPlayer video playback worked when Ad Block Plus and Ghostery was enabled for firefox, now the only way playback works is to disable Ad Block Plus and Ghostery.

Question 2

Under European law can you provide information on how any browser-side web scripts or other means you use to probe my firefox browser for use of blockers of your website/iPlayer adverts, cookies and tracking, that when used prevent iPlayer playback, do not need my consent to stop the playback?

Please find following the information you requested.

In response to question 1, I can confirm that the BBC did not introduce anything to prevent playback of iPlayer videos for users of 'Ad Block Plus' and 'Ghostery'. You may be interested to read from the iPlayer website that the temporary issue with playback (in relation to AdBlock Plus) was as a result of the EasyPrivacy filter. More information about the issue and how it was resolved can be found here: http://iplayerhelp.external.bbc.co.uk/tv/blank_screen_april_2016. BBC is not aware of any issues in relation to playback and 'Ghostery'.

In response to Question 2, I can confirm that the BBC does not hold this information. As the playback issue was not a result of BBC action (through browser-side web scripts or other means), information regarding consent to stop the playback has not been created.

Appeal Rights

If you are not satisfied that we have complied with the Act in responding to your request, you have the right to an internal review by a BBC senior manager or legal adviser. Please contact us at the address above, explaining what you would like us to review and including your reference number. If you are not satisfied with the internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate) or see <http://www.ico.gov.uk/>

Yours sincerely,

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