

**Department for Work and Pensions (DWP)
Central Freedom of Information Team**

freedom-of-information-request@dwp.gsi.gov.uk

Our reference: WDTK2584

Date: 14 July 2015

Dear Mr Smith

Thank you for your Freedom of Information request received on 24 June 2015.

You asked for the number of referrals made to Active Plus for Work Programme customers, for the period 1 January 2013 to 1 January 2015 by:-

- Truro Jobcentre Plus
- Exeter Jobcentre Plus
- Dorchester Jobcentre Plus.

Truro and Exeter Jobcentres have not referred any Work Programme customers to Active Plus. We do not have a Jobcentre in Dorchester.

It may help if I explain the arrangements for Work Programme customers. Our offices, like Truro and Exeter, refer customers to Work Programme Providers. Once on the Work Programme, the Provider may decide to fund a referral to another organisation such as Active Plus. This is a decision for the Work Programme Provider and not the Jobcentre Plus office. Strict funding rules mean that our offices cannot fund referrals for Work Programme customers to other organisations.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gsi.gov.uk or by writing to: DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF

www.ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745