



Strategy and Challenge

Ms Louise Proud
What Do They Know? Website

The Information Management Service
Shire Hall
Westgate Street
GLOUCESTER
GL1 2TG

Please ask for Leanne Lapington

Telephone 01452
324000

Email managemyrequests@gloucestershire.gov.uk

Our ref: 14178074

Your ref:

Date: 24 September 2019

Dear Ms Proud

I am pleased to provide a response to your request for information, received on 27 August 2019:

Please provide me with all information in relation to Trading Standards case number 15627485 relating to the sale of real animal fur keyrings being sold as fake fur in Gloucester's Eastgate Shopping Centre.

Please include:

1. What action if any was taken in relation to this case (please include any assessments made, any telephone calls made to the supplier etc) along with dates and, if possible, times.

On 9 August 2019 we received a complaint from a member of the public about a stall in Gloucester alleged to be selling goods made from real fur.

A trading standards officer was tasked with identifying the business who had supplied the items, and their location, so that the case could be referred to the relevant Trading Standards team in that area.

On 22 August we received a second complaint about the same stall.

The next day (23 August 2019) an officer from Trading Standards contacted the person responsible for leasing out the stall.

The 'landlord' confirmed that they had already approached the seller about the matter who removed the items from sale; the seller's lease had since expired and they had moved on.

2. Did Trading Standards find out who the wholesaler of the real fur keyrings was? If so have officers made any attempt to contact the wholesalers.

As above, a trading standards officer was tasked with identifying the business who had supplied the items, and their location, so that the case could be referred to the relevant Trading Standards team in that area. The 'landlord' confirmed that they had already approached the seller about the matter who removed the items from sale; the seller's lease had since expired and they had moved on.

3. Any other information in relation to this case not covered by the questions Above.

No.

Gloucestershire County Council has not withheld any information in relation to this request under the exemptions of the Freedom of Information Act 2000 (FoIA).

If you are unhappy with my response, you can complain or ask for a review of your request by writing to us within 40 working days of receiving this response. The full procedure is on our website at <http://www.gloucestershire.gov.uk/foi>. This should be addressed to:

Shire Hall, Westgate Street, Gloucester. GL1 2TG
managemyrequests@gloucestershire.gov.uk

We would like to hear your views on our service. If you'd like to tell us how we did, you can complete our feedback form online at <http://www.gloucestershire.gov.uk/foifedback>

I will now close your request as of this date.

Yours sincerely

Leanne Lapington
Information Requests Officer