



**Scottish
Ambulance
Service**
Taking Care to the Patient



Chair David Garbutt QPM
Chief Executive Pauline Howie OBE

Our ref: FOI/1120/17

26 March 2018

Dear Mr Hunter,

FREEDOM OF INFORMATION REQUEST

Thank you for your email of 23 December 2017 requesting information under the Freedom of Information (Scotland) Act 2002 which has been processed.

Detail

You asked for the following information:

1. In last 12 months (January 1st 2017 to December 31st 2017) how many vehicles were in accidents while responding to an emergency call and while in non emergency mode.
2. With regard to the above question, how many of these accidents were caused by ambulance driver error and how many from other persons error?
3. With regard to above question, what damage was caused to either vehicle for each accident recorded.
4. How many accidents have been caused by ambulances travelling above the speed limit for road concerned?
5. How many accidents have been caused by ambulances travelling on wrong side of road or passing through traffic lights on red?
6. How many accidents have happened when travelling on the motorway network that has caused ambulance damage.
7. In the last 12 months what has the cost of repairs been due to damage to ambulances caused my ambulance driver error?, if 2017 total is not known, supply 2016.
8. In the past 12 months what region/depot has had the most accidents, if possible also supply breakdown for each area listing all damage and who was to blame.

Response

- 1. In last 12 months (January 1st 2017 to December 31st 2017) how many vehicles were in accidents while responding to an emergency call and while in non emergency mode.**

There were 707 Road Traffic Collisions between 01.01.2017 and 31.12.2017 (which includes all vehicles as it is not possible to report on ambulances only) but 205 of those incidents involved vehicles on blue-light response.

- 2. With regard to the above question, how many of these accidents were caused by ambulance driver error and how many from other persons error?**

We do not hold the information in a format that enables reporting.

- 3. With regard to above question, what damage was caused to either vehicle for each accident recorded.**

We do not hold the information in a format that enables reporting.

- 4. How many accidents have been caused by ambulances travelling above the speed limit for road concerned?**

We do not hold the information in a format that enables reporting.

- 5. How many accidents have been caused by ambulances travelling on wrong side of road or passing through traffic lights on red?**

We do not hold the information in a format that enables reporting.

- 6. How many accidents have happened when travelling on the motorway network that has caused ambulance damage.**

We do not hold the information in a format that enables reporting.

- 7. In the last 12 months what has the cost of repairs been due to damage to ambulances caused by ambulance driver error?, if 2017 total is not known, supply 2016.**

As stated above, we are unable to break this information down to damage caused only to ambulances or only caused by ambulance driver error. However, the total cost of accident damage in 2017 was £870,845.

- 8. In the past 12 months what region/depot has had the most accidents, if possible also supply breakdown for each area listing all damage and who was to blame.**

The region/depot which has had the most accidents in 2017 is Glasgow. It is not possible to supply breakdown for each area as we do not hold the information in a format that enables reporting.

Review Procedure

If you are dissatisfied with the way in which I have dealt with your request, you are entitled to require a review of this decision. Should you decide to request a review you must:

Apply for a review of our decision in writing within 40 working days of the date of this notice and include:

- An address for further correspondence
- A description of the original request and
- The reason(s) why you are dissatisfied with our decision.

You should address your request for a review of decision to:

Mark Hannan
Head of Corporate Affairs and Engagement
Scottish Ambulance Service
National Headquarters,
Gyle Square,
1 South Gyle Crescent,
Edinburgh, EH12 9EB
0131 314 0000
E-mail: mark.hannan3@nhs.net

The requests for a review will be passed to another manager who was not involved in the original decision to assess the application.

Following the review you will receive notice of the result as soon as possible but in any case within 20 working days of us receiving it. Our response will explain the decision of the reviewer as well as details of how to appeal to the Office of the Scottish Information Commissioner if you remain dissatisfied with the review decision reached by us.

If you wish to appeal to the Scottish Information Commissioner you may do so at the details below:

Office of the Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
KY16 9DS
Telephone: 01334 464610
e-mail: enquiries@itspublicknowledge.info

You can also make your appeal online via the Commissioner's website at www.itspublicknowledge.info/Appeal. This link gives you help in real time explaining exactly what is needed so the Commissioner can investigate your case quickly.

Should you have issues you would like to discuss about this process, please contact me.

Yours sincerely

Lora Vernon
Corporate Affairs and Engagement