



Mandville

By email: request-617051-707cbe92@whatdotheyknow.com

Network Rail
Freedom of Information
The Quadrant
Elder Gate
Milton Keynes
MK9 1EN

T 01908 782405
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6 November 2019

Dear Mandville

Information request

Reference number: FOI2019/01273

Thank you for your email of 2 November 2019, in which you requested the following information:

'With regards to Accessibility during closure of crossings in chichester, the complete closure of the Stockbridge Road level crossing and Basin road level crossings prevented access accross the tracks to all wishing to cross the line. Road access was signposted, pedestrian access was via the footbridge next to the railway station. Can you explain with full documentation: Discussions on access for people with limited mobility eg Walking aids, wheelchairs, mobility scooters, or other aids. Plans to assist vulnerable people who would be unable to use the footbridge. Plans showing all signage and direction assistance for such people. Advance notification to the the local sheltered housing, care homes etc that lie within 1 mile of the affected road crossing. Any risk assessment or DART documentation. Documents relating to the involvement of any Access groups (guide dogs for the blind, Chichester Access group) How many complaints received over these works and access issues.'

As it stands, your request is not valid under the terms of the Freedom of Information Act 2000 (FOIA). I will explain this in further detail below.

Section 8(1)(b) of the FOIA¹

Under Section (8)(1)(b) of the FOIA, in order for a request to be valid it is necessary for the applicant to supply their real name in full. The Information Commissioner's Office guidance explains that '*a first name or surname provided in isolation*' is not sufficient to meet the requirements of the FOIA². Since you have provided us with only one part of a name, we are unable to deal with your request under the Act. If you wish to proceed further with the matter, please contact us again and let us know your full name. We will then be happy to take this forward for you as a new request.

I hope this helps to explain. If you have any enquiries about this response, please contact me in the first instance at FOI@networkrail.co.uk or on 01908 782405. Details of your appeal rights are below.

Please remember to quote the reference number at the top of this letter in all future communications.

Yours sincerely

Angharad Morgan
Information Officer

Appeal rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at Network Rail, Freedom of Information, The Quadrant, Elder Gate, Milton Keynes, MK9 1EN, or by email at FOI@networkrail.co.uk. Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

¹ For the full wording of Section 8, please visit: <http://www.legislation.gov.uk/ukpga/2000/36/section/8>

² See page 7 of: <https://ico.org.uk/media/for-organisations/documents/1164/recognising-a-request-made-under-the-foia.pdf>

Information Commissioner's Office
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