

Contact: Lawrence Serewicz
Direct tel: 03000 268038
Email: inforights@durham.gov.uk
Our ref: 779237



Abdul Hai

Dear Abdul Hai

Freedom of Information Act 2000

I can confirm that the information requested is held by Durham County Council. I have detailed below the information that is being released to you.

Please quote the reference number 779237 in any future communications.

You requested: The following questions relate to the websites run by the council.

Can you tell me when was the last audit conducted and can I have results of that audit?

Also what steps is the council taking to make sure that websites are accessible by September 23 2020?

Our response:

We do not keep a central audit log of changes we make to our websites. As per section 1 (1) of the Freedom of Information Act 2000 this information is not held by the council.

Website code and design is reviewed whenever a website has a major revision. This is both a manual and automated process. We can provide reports regarding the automated process but would require you to narrow your request giving details of the specific websites you want information for.

Website content is reviewed whenever page content is updated. This is a manual, ongoing process.

As regards your question about accessibility, we are currently producing an accessibility statement for all our websites. These statements list what we are

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doing to work towards the September 2020 deadline and, when published, are linked into the footer of each site.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Please put your grounds for an appeal in writing and email us back explaining which internal review applies.

- Late (you want us to explain why the response was late or has not yet been provided)
- Disagree with exemption (wrong exemption, or applied incorrectly)
- Disagree with the public interest test (Explain in detail why you believe the public interest test favours disclosure.)
- Request is incomplete, information is missing (indicate what is missing), information is inaccurate Information is not what was requested.

Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to inforigxxx@xxxxxx.xxv.uk

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF.
Telephone: 01625 545 700
Website: www.ico.gov.uk

I will now close your request as of this date.

Yours faithfully

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Lawrence Serewicz
Information and Records Manager

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