



HM Revenue & Customs

Sam Reed

By email: request-678528-957a52ff@whatdotheyknow.com

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Date: 7 August 2020
Our ref: FOI2020/01322

Dear Sam Reed

Freedom of Information Act 2000 (FOIA)

Thank you for your request, which was received on 20 July, for the following information:

“Please can you provide the total spend on accessibility testing, accessibility audits and disabled user testing carried out within your department broken down by supplier for the last three years.

Please can you also provide a breakdown of all spend for the last three years with the following organisations:

AbilityNet

Dig Inclusion Ltd

Digital Accessibility Centre Limited (DAC) React Accessibility Recite Me Ltd Test Partners Ltd Tetralogical The Accessible Digital Documents Company Ltd Shaw Trust Accessibility Services Zimo Accessibility Open Inclusion Hassell Inclusion SimpleUsability Axaccessibility Ltd Hex Productions AccessEquals Able AI”

We can confirm we have engaged with third party suppliers for accessibility testing for our external websites. Details of spend with the two suppliers that we have engaged with since 2017-18 is provided below.

Supplier	Spend since 2017-18 to date
Digital Accessibility Centre	£224,460
SimpleUsability	£39,729

If you are not satisfied with this reply you may request a review within two months by emailing foi.review@hmrc.gov.uk, or by writing to the address at the top right-hand side of this letter.

If you are not content with the outcome of an internal review you can [complain to the Information Commissioner's Office](#).

Yours sincerely,

HM Revenue and Customs

