

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gov.uk

Our Ref: FOI2020/37566

13 August 2020

Dear Sam Reed,

Thank you for your Freedom of Information (Fol) request received on 16 July 2020.

You asked:

Please can you provide the total spend on accessibility testing, accessibility audits and disabled user testing carried out within your department broken down by supplier for the last three years.

Please can you also provide a breakdown of all spend for the last three years with the following organisations:

AbilityNet

Dig Inclusion Ltd

Digital Accessibility Centre Limited (DAC) React Accessibility Recite Me Ltd Test Partners Ltd Tetralogical The Accessible Digital Documents Company Ltd Shaw Trust Accessibility Services Zimo Accessibility Open Inclusion Hassell Inclusion SimpleUsability Axaccessibility Ltd Hex Productions AccessEquals Able AI

DWP Response:

In relation to the first part of your request, we have estimated that the cost of meeting your request would exceed the cost limit of £600 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. This represents the estimated cost of one person spending 3½ working days (equivalent to 24 staff-hours) in determining whether the Department holds the information, and locating, retrieving and extracting it.

Under Section 12 of the Freedom of Information Act the Department is not therefore obliged to comply with the first paragraph of your request and we will not be processing this further.

Under Section 16 of the Act we should help you narrow your request so that it may fall beneath the cost limit. As the request was too broad, you should consider a more specific subject matter in order for it to fall beneath the cost limit.

We will consider afresh any revised request however we cannot guarantee that any revised request will fall within the cost limit.

In relation to the second part of your request, we can confirm that the DWP eProcurement system only holds data on spend by calendar year for the following companies:

Company	Calendar Year		
	2018	2019	2020
Ability Net	£6,031.32	£27,768.10	£12,548.46
Accessible Digital Documents	£0.00	£0.00	£4,147.20
Digital Accessibility Centre	£36,861.49	£36,340.72	£14,377.39
Dig Inclusion Ltd	£0.00	£17,290.00	£0.00
Simple Usability	£5,406.00	£2,142.00	£6,085.00

If you have any queries about this letter, please contact me quoting the reference number above.

Yours sincerely,

DWP Central FoI Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwpgov.uk or by writing to DWP, Central FoI Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
Web: ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745