



Geena Vabulas

By Email: request-555429-2d6c765c@whatdotheyknow.com

19 March 2019

Our Ref: 1819093

Dear Geena Vabulas

Freedom of Information Act 2000 (“FOIA”) request

I refer to your recent request for information made under the Freedom of Information Act 2000 (the Act).

Your request

I see that you have published statistics on the use of access arrangements such as 'reader/computer reader' and 'scribe/computer scribe.' Could you please provide me with the breakdown of numbers between use of human readers vs computer readers and human scribes vs computer scribes for the 2017/18 year?

Our response

We have searched our records and I can confirm that Ofqual does not hold the information that you have requested.

We collect data of this type from the Joint Council for Qualifications (JCQ)¹. In 2017/2018 the data was combined into computer reader/reader and Scribe/speech recognition technology for the first time. JCQ has informed us that the separate categories of computer reader and reader were merged specifically to reduce bureaucracy and burden for exam centres.

I am sorry I could not be more helpful on this occasion.

¹ <https://www.jcq.org.uk/>

Internal review

If you are unhappy with the way in which your request has been handled you have the right to request an internal review. You can request an internal review by contacting:

Naik Sandhu
Legal Practice Manager, Ofqual
Earlsdon Park
53-55 Butts Road
Coventry, CV1 3BH
(naik.sandhu@ofqual.gov.uk).

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner. Complaints to the Information Commissioner should be sent to:

FOI/EIR Complaints Resolution
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Yours sincerely,

Freedom of Information Team, Ofqual