

# Ways to pay on buses

January 2018



EVERY JOURNEY MATTERS

**There are many ways to pay on London's buses and we accept various tickets and passes. We don't take cash but we have several options for you to pay the cheapest fare.**

On some routes, other special ticket arrangements may apply. If you need assistance with fares and tickets on London Buses, visit our website [tfl.gov.uk/fares](http://tfl.gov.uk/fares) or contact us on 0343 222 1234 (24 hours).

## On all routes

### Printed tickets

The following printed tickets can be used on all buses and bought at Tube and rail stations:

**Day Travelcards\***

**Day Bus & Tram passes**

**7 Day, Monthly and Annual Travelcard season tickets\***

\*Tickets issued by train operators must show TfL's logo and/or 'Travelcard' to be valid on buses

### Oyster and contactless payments

You can pay as you go on all our buses with Oyster and contactless. All journeys cost £1.50 with a daily price cap of £4.50. You can also buy Bus & Tram passes for your Oyster card.



Children aged between 11 and 16 can get free bus and tram travel with a Zip card. For more information and to apply for a card visit [tfl.gov.uk/zip](http://tfl.gov.uk/zip).



The Hopper fare allows unlimited bus and tram journeys for the price of one within 60 minutes. Make sure you use the same card for each journey.

We accept the following contactless cards\* and methods of payment:

**Apple Pay**

**EE Cash on Tap**

**Android Pay**

**Samsung Pay**

**bPay from Barclaycard**

**Vodafone Pay (including PayPal)**

**Barclays Contactless Mobile**

\*UK cards and some international cards accepted. Transaction fees may be applied by your card issuer.

For information including terms and conditions visit [tfl.gov.uk/contactless](http://tfl.gov.uk/contactless) or call 0343 222 1234.

Contactless not accepted on Heritage Routemaster buses on route 15.



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# National Rail smartcards

We accept the following train operator smartcards loaded with a 7 Day, Monthly or Annual Travelcard season ticket\*. You can't pay as you go with a train operator smartcard.



## **c2c Smart**

Tel: 03457 444422

[www.c2c-online.co.uk](http://www.c2c-online.co.uk)



## **Greater Anglia smartcard**

Tel: 0345 600 7245

[www.greateranglia.co.uk](http://www.greateranglia.co.uk)



## **Touch (South Western Railway)**

Tel: 0345 6000 650

[www.southwesternrailway.com](http://www.southwesternrailway.com)



## **The Key (Go-Ahead Group)**

Tel: 03457 282920 (Southern)

Tel: 0345 026 4700 (Thameslink)

Tel: 0345 322 7021 (Southeastern)

[www.thekey.co.uk](http://www.thekey.co.uk)



## **Stagecoach Smart (East Midlands Trains)**

Tel: 03457 125678

[www.stagecoachsmart.com](http://www.stagecoachsmart.com)

\*Smartcards loaded with a ticket between named stations, to London Terminals or to U123 etc. aren't valid on buses. Smartcards not accepted on Heritage Routemaster buses on route 15. For more information and to get a smartcard or buy tickets, contact your local train operator.

## On routes which extend outside London



## **PlusBus**

You can use PlusBus tickets for journeys on the following routes\*. These can't be bought from the driver and must be used with a valid National Rail ticket as part of the same journey.

### **Any journey on route 327**

**Journeys wholly, or starting, between Waltham Cross bus station and:**

**217 and 317** Carterhatch Lane/Halfway House

**279/N279** Enfield Highway/Red Lion

**491** Brimsdown Station

### **Also journeys wholly, or starting, between:**

**297** Stagg Hill/Slopers Lane – Cranborne Road Industrial Estate

**313** The Ridgeway/New Farm Cottage – Dame Alice Owen School

**405** Woodfield Hill – Redhill bus station

**465** Dorking South Street – London Road/Pixham Lane

\*PlusBus may be more widely available on other non-TfL buses. For more information, pick up a leaflet at your station or visit [www.plusbus.info](http://www.plusbus.info)



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## Essex County Council Saver tickets

We accept Essex County Council Saver tickets, but not Sunday Savers, on all our buses which serve the county. You can't buy them from the driver, but you can use them for a single journey starting or finishing in Essex (or unlimited journeys within the county).

### Journeys wholly, or starting/finishing, between:

- 20 and 397** Knighton Lane – Debden Broadway/Burton Road
- 150** Brockett Way/Letter Box – Chigwell Road/Maypole
- 167** Tudor Crescent – Loughton Station
- 215** all journeys from Lee Valley campsite
- 275** Tomswood Road/Manor Road – Wannock Gardens
- 347** North Ockendon/The Old White Horse – Ockendon Station
- 370** Upminster Station – Lakeside Shopping Centre
- 372** Wennington/Lennards – Lakeside Shopping Centre
- 375** Liberty Cottages – Passingford Bridge
- 397** Knighton Lane – Debden Broadway/Burton Road
- 462** Tudor Crescent – Grange Hill station
- 498** Brentwood Sainsbury's – Harold Park/Petersfield Avenue
- 549** Roding Valley/Monkham's Inn – Loughton Station
- 608** Shenfield High School – Harold Park/Petersfield Avenue
- 667** Tudor Crescent – West Hatch High School

Saver tickets cost £8 and must be used on the day of travel. For more information visit Essex County Council's website [www.essexhighways.org](http://www.essexhighways.org) or contact the council on **03457 430430**.

## On routes to/from Heathrow Airport

### Heathrow Airport free fare zone

You don't need to pay when using our buses for journeys within the airport or as follows:

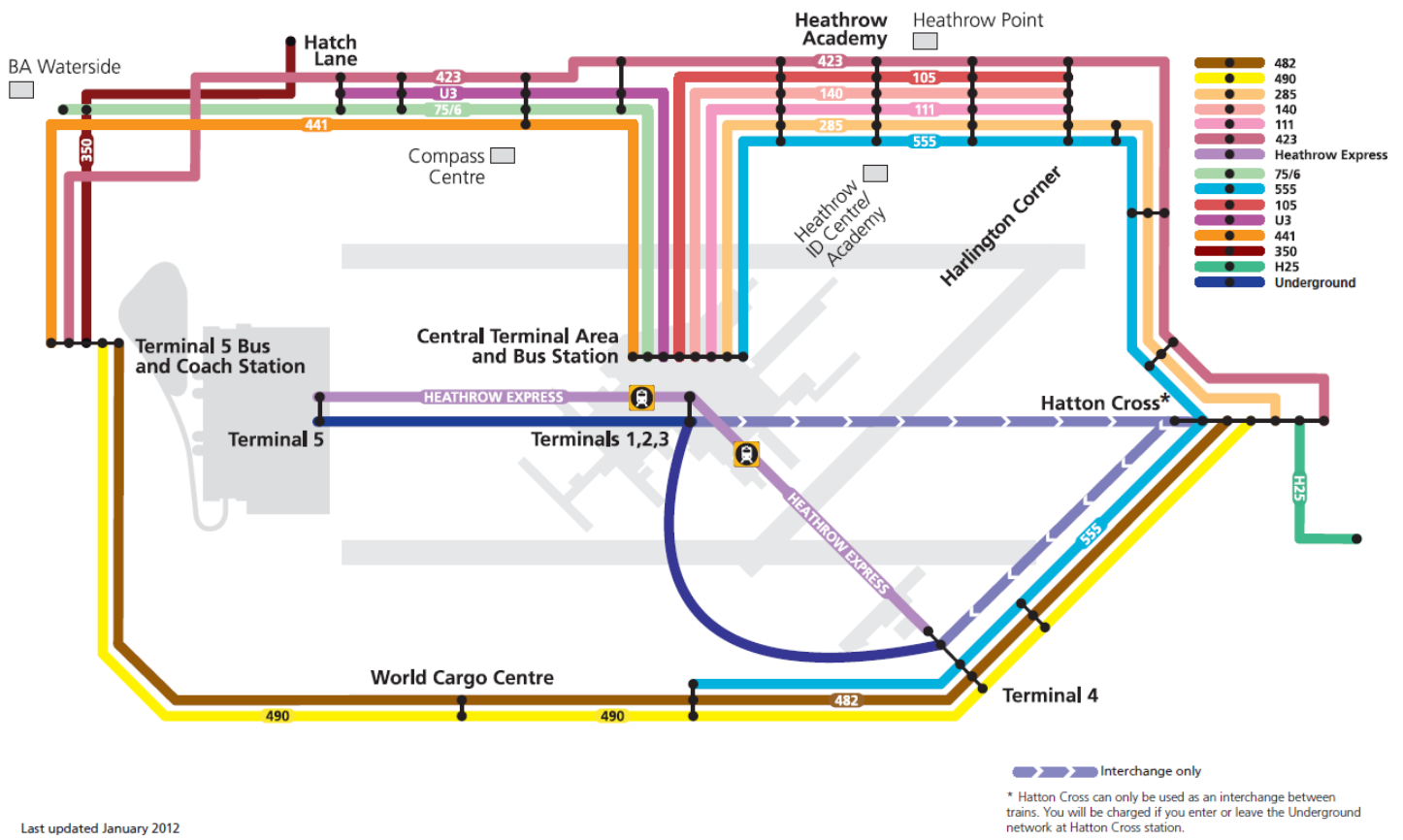
### Journeys wholly, or starting, between the airport and:

- 105/N105, 111/N111, 140/N140 and N9** Harlington Corner
- 285/N285, 482 and 490** Hatton Cross Station
- 350 and U3** Hatch Lane/Bath Road
- 423** Salisbury Road/Lichfield Road

You can also change between the terminals for free on the Piccadilly line using Oyster or contactless, or with an air ticket on Heathrow Express and Heathrow Connect.



# Heathrow Free Travel Zone network



Last updated January 2012

## Special arrangements for National Rail tickets

### Routes 285/N285 and 490

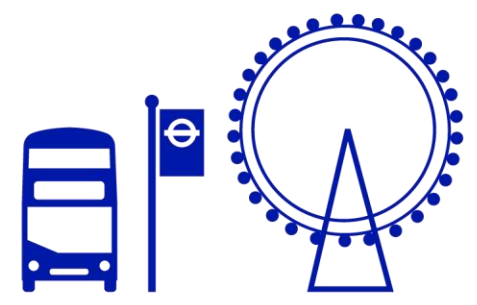
You can use tickets issued to/from Heathrow Bus between the airport and Feltham station.

### Route 350

You can use tickets issued to/from Stockley Park Bus between Stockley Park and West Drayton or Hayes & Harlington stations. You can't change routes using these tickets.

### Routes 140/N140

You can use Travelcards issued by the airport, on Sundays only, between the airport and Hayes & Harlington station.



## Information and queries

Passengers with complaints or queries about ways to pay on London Buses should contact:

TfL Customer Services, 4th Floor, 14 Pier Walk  
North Greenwich, London SE10 0ES

Email [customerservice@tfl.gov.uk](mailto:customerservice@tfl.gov.uk)  
Phone 0343 222 1234



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