

EMAILS FROM ABERDEEN TAXIS LTD TO ACC OFFICER

From: [REDACTED]@aberdeen-taxis.com

Sent: 17 February 2017 11:10

To: [REDACTED]

Subject: Babcocks

Attachments: IMG_8172.JPG; ATT00001.txt; IMG_8173.JPG; ATT00002.txt

Hello [REDACTED],

It's clear that the interpretation from yourself that has been passed down to comcabs has failed to work. This is everything aberdeen taxis ltd was trying to avoid! We now have our drivers who are in the dedicated bays being blocked in by airport drivers!!!!

From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 16 February 2017 11:25

To: [REDACTED]

Subject: Re: Babcock

Thanks [REDACTED],

I will seek independent legal advice and get back to you at the earliest convenience.

I would prefer if you held off any official communication in the meantime to allow us to get legal advice as this directly affects the commercial interest of a contract we service.

Regards

[REDACTED]

Director

Aberdeen Taxis Ltd

From: [REDACTED]

Sent: 15 February 2017 20:45

To: [REDACTED]

Subject: Middle brae

Hello [REDACTED],

What is the correct answer to what is each side of middle brae?

Regards

[REDACTED]

Tel: [REDACTED]

From: [REDACTED]@aberdeen-taxis.com

Sent: 15 February 2017 14:41

To: [REDACTED]

Subject: Re: Babcock

Ok thank you.

Regards

[REDACTED]

Tel: [REDACTED]

From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>
Sent: 14 February 2017 14:40
To: [REDACTED]
Subject: airport byelaws
Attachments: AAL-Byelaws-2005.doc
Hello [REDACTED],
please attached airport byelaws.

From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 10 February 2017 11:09

To: [REDACTED]

Subject: Re: Babcock/Bond

Morning [REDACTED],

Thanks for your email and telephone call this morning.

As per telephone conversation you clarified you have not been advised by Babcock that this is the case and you have had no official communication with Babcock

Following on from our phone call I can confirm we DO still have an agreement with Babcock and You still have a copy of that agreement on file.

It is worth noting that this is a long standing agreement that Babcock have expressed no interest in changing with ourselves.

Regards

[REDACTED]
Director

Aberdeen Taxis Ltd

01224 686868

From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 19 January 2017 09:22

To: [REDACTED]

Cc: [REDACTED]

Subject: Street Knowledge Testing For Private hire Drivers

Attachments: guidance_notes_for_street_knowledge_test.pdf; Streets introduction.docx

Hello [REDACTED],

I am looking for clarification.

I can't help but think that training providers should have access to a database of what the council deems to be the correct answers. Any Education Body that provides training has a clear Course structure to work with and we see the knowledge test to be no different. If we are giving training we need assurances that the answers we are providing are indeed the correct one's and the examiner and training provider are working of the same material.

As you are aware we started our Private hire Driver Training School lastnight in order to prepare our drivers for a test.

The driver training school is new to us and indeed the expectations of what the actual correct answers without being open to interpretation are is also new to us.

I feel it is relative that Aberdeen city council provides us with what the test says is the correct answer in order for us to not train drivers the wrong way to complete the memory test.

I am looking for guidance from the city council on the following.

* In general when completing the test paperwork which street name do you give as the correct answer, Is it always the street on the left? or can it be the street on the right or indeed the street straight ahead?

* Can Drivers give A or B roads as answers Eg A96 OR B997 etc

* When a road links to a roundabout what street name is the correct one to provide?

* Why does the test use places within places? Ie the Bothy Restaurant and Linklater Rooms? Neither of these are common places of interest. Do we have to train drivers about every place within a place? where does that stop? Do we have to teach the names of the gyms, Nurseries, Hairdressers, coffee shops and restaurants within every hotel complex in the city?

I Have attached our own First Days Coursework and would be interested to see how the Council Officer who is the Marker would Fill in this Examples? Could you please look over page one and provide me answers? As there is NO guidance to what test structure actually is and an individual has to pretty much make it up as they go along I feel going forward there should be clear guidelines of what the examiner expects. Simply giving the Street Knowledge test guidance note in the form attached is no way a clear or sufficient set of guidelines. It has perhaps been taken for granted that historically Com cabs and rainbow have been an integral part in establishing Taxi schools. And to some extents where the pioneers of the test as it stands, this has created a lot of grey areas for third party's As you can appreciate we are a new business who has to be able to play by the same set of rules but at the moment these rules are not documented or clear as to the Test/course Structures.

I would appreciate some clarity on the above matters.

Regards

██████████ / Director

██████████@aberdeen-taxis.com / ██████████

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01224 686868

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From: [REDACTED]@aberdeen-taxis.com
Sent: 23 December 2016 11:40
To: [REDACTED]
Subject: Re: PHC Drivers

[REDACTED],
The message was amended and resent, I hope you find the amended version satisfactory. I can only distribute to my drivers the information I am given which at the moment is vague, if you give me a concise response I am happy to communicate that to my drivers. But at present I have been told by both enforcement officers that you can not issue a "statement". All we are seeking is clarity!

Aberdeen city council have decided that anyone wishing to become a private hire driver or any existing driver who submits an application for a grant or renewal of there licence "if it's is due" today before 1700 will not have to sit the Taxi drivers street knowledge test until that licence comes up for renewal in either one or three years.

You can apply :

At marischal college, or kittybrewster fleet services in person
Regards

[REDACTED]
Tel: [REDACTED]

From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 22 November 2016 16:48

To: [REDACTED]

Subject: Re: Aberdeen Taxis Ltd Company Vehicles

Thank you [REDACTED],

Test's now booked.

Regards

[REDACTED] / Director

[REDACTED]@aberdeen-taxis.com / [REDACTED]

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01224 686868

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From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 22 November 2016 15:31

To: [REDACTED]

Subject: Aberdeen Taxis Ltd Company Vehicles

Hello [REDACTED],

Just to confirm we are up to date with all fleet management can you confirm licence expiry date and next due hackney inspection for below vehicles?

SY64 LDC

SY64 LDD

SP62 TNO

YE15WDM

SY15STZ

SY15SUA

SY15 SSV

MM65 SFZ

MM65 SHJ

MM65 SGZ

Regards

[REDACTED] / Director

[REDACTED]@aberdeen-taxis.com / 07707084707

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From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 03 November 2016 10:47

To: [REDACTED]

Subject: Re: Airport

Attachments: AAL-Byelaws-2005.doc

Hello [REDACTED],

Thanks for the reply.

Would the airport byelaws which apply as conditions of an airport driver not only do so to a taxi plying for hire from an authorised standing as defined in the Aberdeen airport bylaws 2005 which I have attached?

I agree that the aerodrome is defined as a licencing condition , But there are very strict Byelaws as to conduct within that area, Ie just because its the Aberdeen airport Aerodrome zone a taxi cannot pick up from the runway or a carpark etc.

ps this is a discussion and my email should not be treated as a matter of fact.

One further question is Aberdeen airport classed as a dual Zone in terms of zoning?

8. TAXIS

8(1) Ply for hire

No person shall cause or permit a Taxi to ply for hire or load passengers unless:-

(a) he is authorised to do so by the Airport Company; and

(b) he does so from an Authorised Standing

provided that it shall not be an offence to load passengers in a public car park, at a designated pick-up point or, with the consent of a Constable, traffic warden in uniform, or an Airport Official, at any distance from such Authorised Standings.

"Authorised Standing" means that part of the Airport indicated by the Sign "authorised standing for taxis" or a place which has been designated for use by a Taxi by the Airport Company;

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██████████@aberdeen-taxis.com / ██████████
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From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 02 November 2016 15:13

To: [REDACTED]

Subject: Re: Bonds

Ok thanks [REDACTED],

Regards

[REDACTED] / Director

[REDACTED]@aberdeen-taxis.com / [REDACTED]

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From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 26 October 2016 11:41

To: [REDACTED]

Subject: Fwd: Babcock Terminal Taxi Request

Hello [REDACTED],

Please see attached correspondence from Babcock.

Does this Suffice?

Regards

[REDACTED] / Director

[REDACTED]@aberdeen-taxis.com / [REDACTED]

Aberdeen Taxis ltd -

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Begin forwarded message:

From: "[REDACTED]" <[REDACTED]@babcockinternational.com>
Subject: Babcock Terminal Taxi Request
Date: 26 October 2016 at 11:38:08 BST
To: "[REDACTED]@aberdeen-taxis.com" <[REDACTED]@aberdeen-taxis.com>
Cc: "[REDACTED]" <[REDACTED]@babcockinternational.com>, "[REDACTED]" <[REDACTED]@babcockinternational.com>
Classification: UNCLASSIFIED

Hello [REDACTED],
As discussed, I would appreciate if you could arrange for at least one taxi to be at our terminals to meet each of our inbound flights - these flights can be monitored on our website :
<http://www.babcockflights.com/>
This should be treated as a pre-arranged booking on behalf of our inbound passengers. I'm afraid we are unable to provide an e-mail request each day, but the website should provide enough detail for you to provide as requested.
Should you have any future queries please do not hesitate to contact our newly appointed Terminal Supervisor, [REDACTED] who is cc'd.
Many thanks.

[REDACTED]
[REDACTED] MBA | Regional Service Delivery Manager (North)
Babcock Mission Critical Services Offshore Limited
Babcock International Group
Kirkhill House | Dyce Avenue | Aberdeen Business Park | Dyce | Aberdeen
| Aberdeenshire | AB21 0LQ
Tel: +441224 779007 ext. [REDACTED] | Mob: [REDACTED] |
<[mailto:\[REDACTED\]@babcockinternational.com](mailto:[REDACTED]@babcockinternational.com)>
[REDACTED]@babcockinternational.com
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Website: www.babcockinternational.com

<<http://www.babcockinternational.com/>>

Registered in: United Kingdom

Registration No: 8010453

Registered Office: 33 Wigmore Street, London, W1U 1QX

From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 11 October 2016 17:13

To: [REDACTED]

Subject: Re: Couple of Issues

Hello [REDACTED],

I believe this information to be in-correct.

Dyce Taxis Ltd is a company owned by ourselves.

Bond is no longer trading. The New contract is between Aberdeen Taxis Ltd and Babcock International.

Regards

[REDACTED] / Director

[REDACTED]@aberdeen-taxis.com / [REDACTED]

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From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 17 August 2016 16:38

To: [REDACTED]

Subject: Re: PH265 & PH266

PH265 SX64 AXU Silver Hyundai i-40

PH266 SY64 LDD Silver Hyundai i-40

Regards

[REDACTED] / Director

[REDACTED]@aberdeen-taxis.com / [REDACTED]

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From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 26 May 2016 09:49

To: [REDACTED]

Subject: Re: licencing

Ok thanks [REDACTED],

Regards

[REDACTED] / Director

[REDACTED]@aberdeen-taxis.com / [REDACTED]

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From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 26 May 2016 09:42

To: [REDACTED]

Subject: licencing

Hello [REDACTED],

Could you tell me in short, Is there legislation against private hire drivers doing work for more than one booking office?

Regards

[REDACTED] / Director

[REDACTED]@aberdeen-taxis.com / [REDACTED]

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From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 26 May 2016 09:35

To: [REDACTED]

Subject: Re: Private hire vehicles returning to base.

Thanks [REDACTED],

Makes good sense to me now.

Regards

[REDACTED] / Director

[REDACTED]@aberdeen-taxis.com / [REDACTED]

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From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 26 May 2016 08:16

To: [REDACTED]

Subject: Private hire vehicles returning to base.

Hello [REDACTED],

As was discussed with [REDACTED], Yourself and [REDACTED].

Could you please forward me the relevant legislation regarding Private hires drivers "Seen to be returning to base"?

We have been advised by yourself's at Licencing that all our Private hire drivers have to be seen to do this? Is that correct?

Regards

[REDACTED] / Director

[REDACTED]@aberdeen-taxis.com / [REDACTED]

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From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 25 May 2016 16:27

To: [REDACTED]

Subject: Re: Stickers-Logos on Private Hire Cars

Hello [REDACTED],

Yes I am aware of policy

I will look into this and see who has this on car and get it removed.

Regards

[REDACTED] / Director

[REDACTED]@aberdeen-taxis.com / [REDACTED]

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From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>
Sent: 23 March 2016 10:18
To: [REDACTED]
Subject: Fwd: Complaint from weekend

[REDACTED],
This Driver does not work for or represent Aberdeen taxis in any way
shape or form.
The complainer advises that he is issuing Aberdeen Taxis Business
cards.
Regards

[REDACTED] / Director
[REDACTED]@aberdeen-taxis.com / +44 [REDACTED]
Aberdeen-taxis ltd
Office: 01224 686868 / Fax: 01224 774433
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<https://s3.amazonaws.com/htmlsig-assets/spacer.gif>
<https://instagram.com/aberdeentaxis/> Instagram
<https://s3.amazonaws.com/htmlsig-assets/spacer.gif> <http://aberdeen-
taxis.com/> pinterest <https://s3.amazonaws.com/htmlsig-
assets/spacer.gif> <https://vimeo.com/album/2597368> vimeo
<https://s3.amazonaws.com/htmlsig-assets/spacer.gif>
<http://www.marandy.com/onlinebooking_aberdeen/login.php> htmlsig.com
Begin forwarded message:

From: [REDACTED]
Subject: Complaint from weekend
Date: 22 March 2016 at 19:58:04 GMT
To: "bookings@aberdeen-taxis.com" <bookings@aberdeen-taxis.com>
I called late Saturday night / early Sunday morning and spoke to [REDACTED].
My husband and I got a taxi from Union St rank - taxi [REDACTED] - and the
journey was terrible. Your driver could not stay within the lines on
the dual carriageway - either over the cats eyes or veering to the
sides - he couldn't maintain a steady speed, and then he almost had
accident when he

incorrectly went to pull into Thainstone - we told him no but even if we hadn't, there's no way he would have made the turn.

█████ advised she'd get █████ or █████ to call me to discuss but no one has. Please could someone respond to this as I wouldn't want anyone else to suffer a similar journey.

Regards

Sent from Outlook Mobile

From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>
Sent: 19 February 2016 08:08
To: [REDACTED]
Subject: Ph licence

[REDACTED],
Can I pick up the plates for SP62 TNO today?
Regards

[REDACTED] / Director
[REDACTED]@aberdeen-taxis.com / +44 [REDACTED]
Aberdeen-taxis ltd
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<<https://vimeo.com/album/2597368>> vimeo
<<https://s3.amazonaws.com/htmlsig-assets/spacer.gif>>
<http://www.marandy.com/onlinebooking_aberdeen/login.php> htmlsig.com

From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 10 February 2016 11:19

To: [REDACTED]

Subject: Fwd: Aberdeen taxis ltd

Dave,

What is the progress please?

Regards

[REDACTED]

[REDACTED]@aberdeen-taxis.com

Www.aberdeen-taxis.com

Office : 01224 686868

Tel: [REDACTED]

From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 02 February 2016 14:12

To: [REDACTED]

Subject: Re: Taxi Roof Signs

Thanks [REDACTED],

Could You please send us some infor on Aberdeen city Council's Guidelines for criteria that apply's to Taxi's and private hire vehicles?

It seems the people who are policing our fleet are better versed on expectations than ourselves.

We would like to be proactive in our approach as apposed to reactive in the resolution.

Is there any Guidelines for vehicles being inspected at Fleet services and if so an indication as to what they look for? As all our vehicles are passed by Fleet services as fit and proper to operate?

Regards

[REDACTED] / Director

[REDACTED]@aberdeen-taxis.com / +44 [REDACTED]

Aberdeen-taxis ltd

Office: 01224 686868 / Fax: 01224 774433

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<http://www.marandy.com/onlinebooking_aberdeen/login.php> [htmlsig.com](http://www.marandy.com/onlinebooking_aberdeen/login.php)

From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>
Sent: 29 January 2016 14:25
To: [REDACTED]
Subject: Re: New PHC Application + Temp- SY15 STZ

[REDACTED],

We put in a form to sub t546 onto SJ62 EYK.

This vehicle was inspected yesterday, I will need to go down past fleet services and go over what's been done. Unfortunately it looks like there has been a mix up with paperwork.

Can I get around to it on Monday and give you a call to discuss then?

Regards

[REDACTED]
[REDACTED]@aberdeen-taxis.com
Www.aberdeen-taxis.com
Office : 01224 686868
Tel: [REDACTED]

From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 01 December 2015 10:01

To: [REDACTED]

Subject: Re: Vehicle Licencing

Hi [REDACTED],

Apologies we had two numbers mixed up

SY64 LDC - T- 208- This licence expires 31/12/2015, VRM correct

[REDACTED] This is not correct. [REDACTED] is not on [REDACTED] - If you confirm who the licence holder you have is I can confirm if the plate or reg number is correct

YE15WDM - PH-014- This expires 30/09/16, VRM correct

SY15STZ T - 546- This expires 31/05/16, VRM correct

SY15SUA T - 675 Expired 31/10/15, renewal submitted, VRM correct

[REDACTED] This is not correct. [REDACTED] is not on [REDACTED] - Again confirm your licence holder and I will confirm if the reg or plate number is correct.

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htmlsig.com

<https://htmlsigs.s3.amazonaws.com/banners/files/000/043/256/medium/booking_email_signature_edit.jpg>

From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 19 November 2015 12:06

To: [REDACTED]

Subject: Vehicle Licening

Hello [REDACTED],

I hope your well?

I would just like to clarify the licencing on a few vehicles to make sure we are up to date.

SY64 LDC - T- 208

[REDACTED]
YE15WDM - PH-014

SY15STZ T - 546

SY15SUA T - 675

[REDACTED]
Regards

[REDACTED] / Director

[REDACTED]@aberdeen-taxis.com / +44 [REDACTED]

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<<https://s3.amazonaws.com/htmlsig-assets/spacer.gif>> <<http://aberdeen-taxis.com/>> pinterest <[https://s3.amazonaws.com/htmlsig-](https://s3.amazonaws.com/htmlsig-assets/spacer.gif)

[assets/spacer.gif](https://s3.amazonaws.com/htmlsig-assets/spacer.gif)> <<https://vimeo.com/album/2597368>> vimeo

<<https://s3.amazonaws.com/htmlsig-assets/spacer.gif>>

<http://www.marandy.com/onlinebooking_aberdeen/login.php> htmlsig.com

From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 02 September 2015 11:05

To: [REDACTED]

Subject: Licensing law

Dave,

A white fiat doblo registered as a city of Aberdeen taxi reg: [REDACTED], this driver owns the Vehicle and works with [REDACTED], He shares the vehicle with another driver who works for the same company.

Here's the catch the other driver he shares with is an Un-licenced city driver but a licenced aberdeenshire driver. Who removes the roof sign and plate to do wheelchair access contract work from forresterhill hospital. The driver can be seen on a backshift sitting on Ashgrove waiting in the zone then pulling down to the ambulance door to collect passengers.

They also have a grey puegout partner they use with one driver driving in the morning roof sign and plate on, then in the afternoon-evening another driver unlicensed driving can be seen picking up at the airport.

A blatant disregard for local licensing.

Regards

[REDACTED]

[REDACTED]@aberdeen-taxis.com

Www.aberdeen-taxis.com

Office : 01224 686868

Tel: [REDACTED]

From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 19 August 2015 17:44

To: [REDACTED]

Subject: Re: Central shire car

Thanks [REDACTED]

Also

[REDACTED]

■ ■■

Regards

[REDACTED]

[REDACTED]@aberdeen-taxis.com

Www.aberdeen-taxis.com

Office : 01224 686868

Tel: [REDACTED]

From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 19 August 2015 12:31

To: [REDACTED]

Subject: Central shire car

Hello [REDACTED],

We believe [REDACTED] are now running central shire plates through there bridge of don office to service the workload.

One of which is a [REDACTED] [REDACTED] : [REDACTED]

Central aberdeenshire plate [REDACTED]

Obviously this would be out with the booking office licence conditions?

Regards

[REDACTED]

[REDACTED]@aberdeen-taxis.com

Www.aberdeen-taxis.com

Office : 01224 686868

Tel: [REDACTED]

From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 10 July 2015 11:43

To: [REDACTED]

Subject: Letter to committee

Attachments: Taxi letter 10.07.15 -.docx

Hello [REDACTED],

Please see attached to be forwarded for consideration.

Regards,

[REDACTED] / Director

[REDACTED]@aberdeen-taxis.com / +44 [REDACTED]

Aberdeen-taxis ltd

Office: 01224 686868 / Fax: 01224 774433

Annex 2 Farburn Terrace, Dyce AB21 7DT

www.aberdeen-taxis.com <<http://www.aberdeen-taxis.com/>>

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<<https://uk.linkedin.com/pub/chris-douglas/75/261/7a7>> LinkedIn

<<https://s3.amazonaws.com/htmlsig-assets/spacer.gif>>

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<<https://s3.amazonaws.com/htmlsig-assets/spacer.gif>>

<http://www.marandy.com/onlinebooking_aberdeen/login.php> htmlsig.com

From: [REDACTED] <[REDACTED]@aberdeen-taxis.com>

Sent: 07 July 2015 08:55

To: [REDACTED]

Subject: Re: Aberdeen Taxis Ltd Meeting

thanks,

See you then.

regards

[REDACTED] / Director

[REDACTED]@aberdeen-taxis.com / +44 [REDACTED]

Aberdeen-taxis ltd

Office: 01224 686868 / Fax: 01224 774433

Annex 2 Farburn Terrace, Dyce AB21 7DT

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