

A Clerk

Email us at: [foi@dvla.gsi.gov.uk](mailto:foi@dvla.gsi.gov.uk)  
Website: [www.gov.uk/browse/driving](http://www.gov.uk/browse/driving)Your Ref:  
Our Ref: FOIR4871

Date: 25 September 2015

Dear Sir/Madam

**Freedom of Information – Internal Review**

Thank you for your email of 8 September to the Department for Transport following the response you received to your recent request for information under the Freedom of Information (FOI) Act 2000.

You expressed dissatisfaction about the response you received and therefore an Internal Review of that response has been carried out. That review has been conducted by DVLA because DVLA replied to your request.

The response to your request that you received dated 7 September was not a formal refusal to disclose information but simply advised you that the information you asked for is not held. It remains that the information is not held and therefore the response stands.

As mentioned in DVLA's response of 7 September, your continued line of enquiry around certain definitions that relates to the registration, licensing and ability to drive a vehicle has been considered vexatious. DVLA is now formally applying section 14(1) FOIA to this request and as a result any further requests of a similar nature will not be responded to; in taking such action DVLA relies on Section 17(6) of the FOIA.

If you remain unhappy about the outcome of the Internal Review that has been carried out, your next course of action is to make a complaint to the Information Commissioner's Office (ICO). A reminder of the ICO's contact details can be found below.

Yours faithfully

ppRobert Toft  
Head of Data Sharing Policy & Freedom of Information Team

## **Your right to complain to DVLA and the Information Commissioner**

If you are not happy with the reply to your request, you can ask DVLA to re-consider the response you received by writing (within two calendar months of receiving this response) to either [foi@dvla.gsi.gov.uk](mailto:foi@dvla.gsi.gov.uk) or DVLA Freedom of Information Team, DSPG/FOI, D16, DVLA, Swansea SA6 7JL.

DVLA will acknowledge and consider your request, re-visiting the response provided. This is known as an Internal Review and will be considered by a staff member not involved with the original reply.

If you disagree with the outcome of the Internal Review, you can complain to the Information Commissioner's Office. Further information can be found via: <https://ico.org.uk/concerns/getting/>. Alternatively you may wish to write to: Customer Contact, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF.