

Our ref: FOI 100786

Chris Findlay
[request-640742-9eae64db@whatdotheyknow.com](#)

R. M. Parente García
Highways England
2nd Floor
Bridge House
1 Walnut Tree Close
Guildford GU1 4LZ

17 March 2020

Dear Mr Findlay

Thank you for your request for information about the A21 cost of delays dated 2 February 2020. I am dealing with it under the terms of the Freedom of Information Act 2000.

The information you requested currently is not held by Highways England, however you may wish to re-submit your request in August 2020 when the final accounting process is due to be complete and the information you have requested will have been issued to Highways England.

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests. Our internal review process is available at:
<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>.

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact this email address if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number FOI 100786 in any future communications.

Yours sincerely

R.M. Parente García

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Senior administrator – Correspondence
OD SE Business Management Team
OPSSESecretariat@highwaysengland.co.uk