Date: 21 April 2023

IC-223281-D7N9

Request

You asked us:

"How many complaints has the ICO received relating to the Aneurin Bevan Health Board (ABHB) / Aneurin Bevan University Health Board (ABUHB) failure to rectify inaccurate medical records pertaining to patients of the ABHB / ABUHB, in the following years: -

A. 2022?
B. 2023?"

We received your request on 23 March 2023. We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

In order to identify relevant cases, I have searched for data protection complaints about the Aneurin Bevan University Health Board where the we have recorded that the case is about concerns pertaining to Article 16 (the right to rectification). Following these searches, I can confirm the following:

- **Recorded complaints in calendar year 2022:** 3.
  - Complaints where we took no further action: 2.
  - Complaints where we took informal action: 1.

- **Recorded complaints in calendar year 2023:** 0.

We have no complaints registered against the name Aneurin Bevan Health Board.

This concludes our response to your request. I hope you find the information useful.
**Next steps**

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

**Your information**

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found [here](#).

Yours sincerely,

Information Access Team
Risk and Governance Department, Corporate Strategy and Planning Service
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