

## Transport for London



### Taxi fares and tariff update 2014

The Transport for London (TfL) Board met on Wednesday 5 February 2014 and approved a number of changes to taxi fares and tariffs in London.

The changes to the taxi fares and tariffs come into effect this Saturday - **5 April 2014** so you need to have your taximeter updated on this date or as close to this date as possible.

At its meeting the Board approved an increase to taxi fares of 0.7%.

The Board also approved:

- An extension of the fuel price extra which would see a 40 pence additional charge for all taxi journeys implemented if London retail diesel prices (as measured by the AA fuel price report) reach the threshold figure of 175.48 pence per litre
- A charge of £2 for taxis booked using mobile applications, any application software or the internet (an extension of the already existing telephone booking fee)
- Changes to the card payment surcharge when passengers pay by credit or debit card so that there is a maximum surcharge of £1 or 10% of the fare (previously 12.5%). In addition, in order to ensure compliance with the Consumer Rights (Payment Surcharges) Regulations 2012 drivers must not charge passengers more than it costs them to accept credit or debit card payments.
- A reduction of the Heathrow Airport passenger extra from £3.20 to £2.80
- Approved revised fares for fixed-fare, shared-taxi trips from the Wimbledon Tennis Championships to different areas of London
- Delegated to the Managing Director of Surface Transport the authority to approve new, and amend existing, fixed-fare, shared-taxi schemes with a maximum limit of £20.00 for the fares that can be approved
- The Christmas and New Year extra being automatically added to the taximeter from December 2016

The Board also:

- Endorsed a review of card acceptance in taxis and supported card acceptance being mandated so that passengers can pay for taxi journeys by credit or debit card in all licensed taxis
- Requested a review of the Heathrow Airport Passenger Extra and asked for fixed-fares for taxi trips from Heathrow Airport to central London to be further explored
- Endorsed a review of the date when taxi fares and tariffs are increased and this date being aligned with bus and rail fare increases (January)

### **Card payment surcharges and card acceptance in taxis**

In order to ensure compliance with the Consumer Rights (Payment Surcharges) Regulations 2012, taxi drivers must not charge passengers who wish to pay for a taxi journey by debit or credit card more than it costs the driver to accept credit or debit card payments.

The regulations cover taxi passengers who pay by debit or credit card and have been introduced following a consultation by the Department for Business Innovation and Skills. A copy of the consultation outcome, the regulations and guidance on the regulations are available on the Inside Government website [here](#) and more information is available in TPH Notice 15/13.

The maximum charge that can be passed onto the passengers who pay by debit or credit card will now be £1.00 or 10% of the metered fare, whichever is greater. Even if it costs a driver more than £1.00 or 10% of the metered fare to accept credit or debit card payments they cannot charge passengers more than this. Where it costs drivers less than £1.00 or 10% of the metered fare to accept credit or debit card payments then the amount it costs the driver is the maximum charge that can be passed on to the passenger.

For example if it costs a driver 50 pence to accept credit or debit card payments then the maximum charge that can be passed onto the passengers who pay by debit or credit card is 50 pence.

### **Fares at Heathrow Airport and London City Airport**

The Board considered a request for a new extra charge for passengers taking a taxi from London City Airport to be introduced however, they did not support this and so no extra charges for taxi passengers at London City Airport are being introduced.

In addition to the Heathrow Airport extra being reduced the Board also asked for this extra charge to be reviewed and recommended that it be removed

completely. A review of this extra charge will be conducted in 2014 with the intention that any further changes are submitted to the Board for consideration at its meeting in September 2014.

### **Christmas and New Year extra**

From December 2016 the Christmas and New Year extra must be added to the fare automatically by the taximeter. The reason for choosing this date and not making the change sooner is that from October 2016 there is a statutory requirement that all taximeters must be certified to be compliant with the Measuring Instruments Directive (MID). This requirement will involve changes being made to some taximeters and, in some cases, additional testing being conducted and new approval from TfL or BSI being required.

As there is a statutory requirement that all taximeters must be certified to be compliant with the MID from October 2016, it was felt appropriate that both changes should be introduced at the same time to avoid increased costs as a result of making changes at different times and also avoid higher costs being passed on to drivers and then ultimately passengers.

### **Additional information**

Full details of the new taxi fares and tariffs are enclosed in Appendix A. The new fares for fixed-fare, shared-taxi trips from the Wimbledon Tennis Championships are enclosed in Appendix B.

A copy of the consultation paper is still available on the TfL website [here](#) and the paper considered by the TfL Board is available [here](#).

**03 April 2014**

For previous TPH Notices visit [tfl.gov.uk/tph](http://tfl.gov.uk/tph)



**Helen Chapman**  
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**London Taxi and Private Hire**

**APPENDIX A****Average Fares – 0.7 per cent average increase**

	<b>Current average</b>	<b>New average</b>	<b>Increase (£)</b>	<b>Increase (%)</b>
<b>Tariff 1</b>	£11.43	£11.51	£0.08	0.7%
<b>Tariff 2</b>	£13.25	£13.34	£0.10	0.7%
<b>Tariff 3</b>	£15.57	£15.67	£0.10	0.7%
<b>All Week</b>	£12.63	£12.72	£0.09	0.7%

**Tariff Rates – 0.7 per cent average increase**

	<b>Tariff 1</b>		<b>Tariff 2</b>		<b>Tariff 3</b>	
	<b>Current</b>	<b>New</b>	<b>Current</b>	<b>New</b>	<b>Current</b>	<b>New</b>
minimum fare	£2.40	£2.40	£2.40	£2.40	£2.40	£2.40
minimum units	2	2	2	2	2	2
metres/unit < 6 miles	127.3	126.2	103.4	102.5	83.4	82.7
secs/unit < 6 miles	27.4	27.1	22.2	22.0	17.9	17.8
metres/unit > 6 miles	89.2	88.5	89.2	88.5	89.2	88.5
secs/unit > 6 miles	19.2	19.0	19.2	19.0	19.2	19.0
Units at lower rate	75	76	93	94	115	116
Metres at lower rate	9547.5	9591.2	9616.2	9635.0	9591.0	9593.2
changeover fare	£17.20	£17.40	£20.80	£21.00	£25.20	£25.40

### Example Fares – 0.7 per cent average increase

Journey length Miles	Tariff 1			Tariff 2			Tariff 3		
	Current	New	Change	Current	New	Change	Current	New	Change
minimum <sup>1</sup>	£2.40	£2.40	0.0%	£2.40	£2.40	0.0%	£2.40	£2.40	0.0%
0.5	£3.40	£3.40	0.0%	£3.60	£3.60	0.0%	£4.00	£4.00	0.0%
1.0	£4.60	£4.60	0.0%	£5.20	£5.20	0.0%	£6.00	£6.00	0.0%
1.5	£5.80	£6.00	3.4%	£6.80	£6.80	0.0%	£7.80	£8.00	2.6%
2.0	£7.20	£7.20	0.0%	£8.40	£8.40	0.0%	£9.80	£9.80	0.0%
2.5	£8.40	£8.40	0.0%	£9.80	£10.00	2.0%	£11.80	£11.80	0.0%
3.0	£9.60	£9.80	2.1%	£11.40	£11.60	1.8%	£13.60	£13.80	1.5%
3.5	£11.00	£11.00	0.0%	£13.00	£13.00	0.0%	£15.60	£15.80	1.3%
4.0	£12.20	£12.40	1.6%	£14.60	£14.60	0.0%	£17.60	£17.60	0.0%
4.5	£13.40	£13.60	1.5%	£16.20	£16.20	0.0%	£19.40	£19.60	1.0%
5.0	£14.80	£14.80	0.0%	£17.60	£17.80	1.1%	£21.40	£21.60	0.9%
6.0	£17.40	£17.40	0.0%	£20.80	£21.00	1.0%	£25.20	£25.40	0.8%
7.0	£21.00	£21.00	0.0%	£24.40	£24.60	0.8%	£28.80	£29.00	0.7%
8.0	£24.60	£24.80	0.8%	£28.00	£28.20	0.7%	£32.40	£32.80	1.2%
9.0	£28.20	£28.40	0.7%	£31.60	£31.80	0.6%	£36.00	£36.40	1.1%
10.0	£31.80	£32.00	0.6%	£35.20	£35.40	0.6%	£39.60	£40.00	1.0%
11.0	£35.40	£35.60	0.6%	£38.80	£39.20	1.0%	£43.20	£43.60	0.9%
12.0	£39.00	£39.20	0.5%	£42.40	£42.80	0.9%	£46.80	£47.20	0.9%
13.0	£42.60	£43.00	0.9%	£46.00	£46.40	0.9%	£50.40	£51.00	1.2%
14.0	£46.20	£46.60	0.9%	£49.60	£50.00	0.8%	£54.00	£54.60	1.1%
15.0	£49.80	£50.20	0.8%	£53.20	£53.60	0.8%	£57.80	£58.20	0.7%
16.0	£53.40	£53.80	0.7%	£56.80	£57.40	1.1%	£61.40	£61.80	0.7%
18.0	£60.60	£61.00	0.7%	£64.00	£64.60	0.9%	£68.60	£69.00	0.6%
20.0	£67.80	£68.40	0.9%	£71.20	£71.80	0.8%	£75.80	£76.40	0.8%

*All example fares assume entire journey charged on distance rates*

#### Tariff times

- **Tariff 1:** Monday to Friday between 06:00 and 20:00
- **Tariff 2:** Monday to Friday between 20:00 and 22:00, Saturday and Sunday between 06:00 and 22:00
- **Tariff 3:** Every night between 22:00 and 06:00, Public holidays

**APPENDIX B****Wimbledon Tennis Championships fixed-fare, shared taxi scheme**

The table below shows the current fares and new fares for the fixed-fare, shared taxi scheme between the Wimbledon Tennis Championships and London destinations.

<b>Authorised place</b>	<b>Destination(s)</b>	<b>Current fares</b>	<b>New fares</b>
Taxi boarding point outside Gate 4 of the All England Lawn Tennis and Croquet Club, London SW19	Addresses in the Borough of Hammersmith and Fulham on and south of Hammersmith Bridge Road, Hammersmith Broadway and Hammersmith Road	Tariff 1: £6.00 Tariff 2: £6.00 Tariff 3: £6.00	Tariff 1: £7.20 Tariff 2: £7.20 Tariff 3: £7.20
Taxi boarding point outside Gate 4 of the All England Lawn Tennis and Croquet Club, London SW19	Addresses in Postal Districts SW4, SW8 and SW11; addresses on Clapham Road, Harleyford Street, Kennington Oval and Harleyford Road	Tariff 1: £7.00 Tariff 2: £7.00 Tariff 3: £7.00	Tariff 1: £8.40 Tariff 2: £8.40 Tariff 3: £8.40
Taxi boarding point outside Gate 4 of the All England Lawn Tennis and Croquet Club, London SW19	Addresses in the Royal Borough of Kensington and Chelsea in the area bounded by Cromwell Road, Brompton Road, Sloane Street, Sloane Square, Lower Sloane Street and Chelsea Bridge Road inclusive	Tariff 1: £8.00 Tariff 2: £8.00 Tariff 3: £8.00	Tariff 1: £9.60 Tariff 2: £9.60 Tariff 3: £9.60
Taxi boarding point outside Gate 4 of the All England Lawn Tennis and Croquet Club, London SW19	Addresses in Postal District SW1 east of Sloane St, Sloane Square, Lower Sloane Street and Chelsea Bridge Road	Tariff 1: £9.00 Tariff 2: £9.00 Tariff 3: £9.00	Tariff 1: £10.80 Tariff 2: £10.80 Tariff 3: £10.80

<b>Authorised place</b>	<b>Destination(s)</b>	<b>Current fares</b>	<b>New fares</b>
Taxi boarding point outside Gate 4 of the All England Lawn Tennis and Croquet Club, London SW19	Addresses in the area bounded by Warwick Road north of Cromwell Road, Russell Road, Russell Gardens Mews, Holland Road, Holland Park Avenue, Notting Hill Gate, Pembridge Road, Pembridge Villas, Westbourne Grove, Bishops Bridge Road, Bishops Bridge Harrow Road, Edgware Road, Marble Arch, Park Lane and Knightsbridge inclusive and Brompton Road and Cromwell Road exclusive	Tariff 1: £10.00 Tariff 2: £10.00 Tariff 3: £10.00	Tariff 1: £12.00 Tariff 2: £12.00 Tariff 3: £12.00
Taxi boarding point outside Gate 4 of the All England Lawn Tennis and Croquet Club, London SW19	Addresses in Postal District W1; addresses in the area bounded by Edgware Road, Church St NW8, Lisson Grove, Rossmore Road, Park Road, Allsop Place, York Terrace, Upper Harley Street, Marylebone Road, Euston Road, Tottenham Court Road inclusive	Tariff 1: £10.00 Tariff 2: £10.00 Tariff 3: £10.00	Tariff 1: £12.00 Tariff 2: £12.00 Tariff 3: £12.00
Taxi boarding point outside Gate 4 of the All England Lawn Tennis and Croquet Club, London SW19	Addresses in Postal District WC2; Waterloo Station; addresses in the area bounded by the River Thames, Waterloo Bridge, Waterloo Road, Baylis Road, Lower Marsh, Westminster Bridge Road and Westminster Bridge inclusive	Tariff 1: £10.00 Tariff 2: £10.00 Tariff 3: £10.00	Tariff 1: £12.00 Tariff 2: £12.00 Tariff 3: £12.00
Taxi boarding point outside Gate 4 of the All England Lawn Tennis and Croquet Club, London SW19	Addresses in Postal District WC1; addresses on Euston Road East of Tottenham Court Road; Euston, Kings Cross and St Pancras Stations	Tariff 1: £12.00 Tariff 2: £12.00 Tariff 3: £12.00	Tariff 1: £14.40 Tariff 2: £14.40 Tariff 3: £14.40

<b>Authorised place</b>	<b>Destination(s)</b>	<b>Current fares</b>	<b>New fares</b>
Taxi boarding point outside Gate 4 of the All England Lawn Tennis and Croquet Club, London SW19	Addresses in postal districts EC1, EC2, EC3 and EC4; addresses in the area bounded by London Bridge, Duke Street Hill, Tooley Street, Bermondsey Street, Thomas Street, Bedale Street, Borough High Street, Southwark Street, Blackfriars Bridge and the River Thames inclusive	Tariff 1: £12.00 Tariff 2: £12.00 Tariff 3: £12.00	Tariff 1: £14.40 Tariff 2: £14.40 Tariff 3: £14.40