



Information Rights Team  
 Post Office Limited  
 Ground Floor  
 Finsbury Dials  
 20 Finsbury Street  
 London EC2Y 9AQ

Your reference:  
 Our reference: FOI2022/00709

Mr John O'Sullivan  
 request-907094-8a8b4c8d@whatdotheyknow.com

31st October 2022

Dear Mr O'Sullivan,

**Freedom of Information Request – FOI2022/00709**

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 12 October, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the information shown in bold below:

**“Please can you say how many FOI requests you have received from the NFSP since 2017. These may be identified as from the NFSP or may have individuals' names, George Thomson, Nilesh Joshi, Callum Greenhow or others. How many of these were turned down and on what grounds?”**

We can confirm that Post Office does hold the information you have requested.

25 FOI requests have been received from the NFSP since 2017.

There was a total of 17 cases in which an exemption has been applied under FOIA as shown in the table below. \* Please note, we aggregated 11 FOI requests into one response based on S.12 – Exceeds Appropriate Limit, as all 11 were received from NFSP on the same date, relating to the same information.

Outcome	Exemption Applied	Number of Requests
Refused in full	S.12 - Exceeds Appropriate Limit	13* (3 responses)
Refused in full	S.43 - Commercial Interests	1
Refused in full	S.14 - Unreasonable Burden	1
Refused in part	S.40 - Personal Information	1
Refused in part	S.40 - Personal Information / S.42 - Legal Professional Privilege / S.43 - Commercial Interests	1

If you have any queries about this response, please contact us. Do remember to quote the reference number above in any future communications.

We hope the information we have provided on this occasion is useful, however if you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Team  
Post Office Limited  
Ground Floor  
Finsbury Dials  
20 Finsbury Street  
London EC2Y 9AQ  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113  
<https://ico.org.uk>

Yours sincerely,

Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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