



Information Rights Team
Post Office Limited
Ground Floor
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ

Your reference:
Our reference: FOI2022/00539

Mr John O'Sullivan
request-886125-bd079f66@whatdotheyknow.com

19 October 2022

Dear Mr O'Sullivan,

Freedom of Information Request – FOI2022/00539

I am writing in response to your email received by Post Office Limited (“**Post Office**”) on 11 August, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the following information:

“[Criminal Procedure and Investigations Act 1996]

Can you please detail what procedures POL, its Lawyers, Investigators, Contracts Managers and IB took to comply with Section 3 of this act?”

We have interpreted the acronym “**IB**” stated in your information request, as referring to the “Investigations Branch” of the Post Office.

We can confirm that Post Office does hold information within scope of your request. Please find these 11 attachments with the email accompanying this response letter. We have removed information from documents where it is not within scope of your request.

Some information has also been redacted under sections 40(2) and 40(3A) of the FOIA as the information constitutes personal data relating to persons other than you. These sections exempt personal information from disclosure if that information relates to someone other than the applicant, and if disclosure of that information would breach any of the data protection principles in Article 5(1) of the UK General Data Protection Regulation (GDPR).

We consider that disclosure of this information is likely to breach the first data protection principle, which provides that personal data must be processed lawfully, fairly, and in a transparent manner. Disclosure would not constitute ‘fair’ processing of the personal data because the author and named individuals would not expect their information to be disclosed into the public domain.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

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EC2Y 9AQ
information.rights@postoffice.co.uk

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 0303 123 1113
<https://ico.org.uk>

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy