



Mr Ciaran Mcgorrian

Business Support  
Resources Group  
Warwickshire County Council  
Shire Hall, Warwick, CV34 4RL

**Email** [businesssupport@warwickshire.gov.uk](mailto:businesssupport@warwickshire.gov.uk)

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**Our ref:** 7878360

**Your ref:**

**Date:** 31 May 2022

Dear Mr Mcgorrian

### **Freedom of Information Act 2000**

I am pleased to provide some of the information you have requested. I have detailed below the information.

*1. What Applications and versions are you running and what was the value of the contracts for:*

*1 (e) CRM?*

**CRM application is Firmstep, annual cost is £111k, contract expiry Feb 23 with potential extension for 12 months after that.**

*1 (f) Manufacturing?*

**N/A - Warwickshire County Council does not run any Manufacturing Applications.**

I can confirm that the remainder of the information you have requested is held by Warwickshire County Council, by law. However, I'm unable to give this to you.

Under section 21 of the Freedom of Information Act (FoIA), we are not required to provide information in response to a request if it is already reasonably accessible to you.

This response therefore acts as a refusal notice under section 17 of the FoIA.

The information you requested is available on our website

<http://www.warwickshire.gov.uk/foi>

using the following link:

<https://warwickshireportal.icasework.com/resource?id=D4173168&db=1WKrHTQ85249NoAlg7A4pQ%3D%3D>

Also, all information about WCC contracts is publicly available on our CSW-Jets website:

<http://www.csw-jets.co.uk/>

If you do not have access to the internet at home, you may be able to use facilities at your local library.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within 40 days of the date of receipt of the response to your original letter and should be addressed to:

Information Management  
Shire Hall  
Warwick  
CV34 4RL  
inforights@warwickshire.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.  
Phone: 0303 123 1113  
Website: [www.ico.org.uk](http://www.ico.org.uk)

I will now close your request as of this date.

Yours sincerely

Sarah Winnett  
Business Support Team Leader